Veeva Network MDM

Veeva Network MDM 26R1.0 Release Notes

April 2026

Contents

About these Release Notes

These Release Notes describe all features that will be included in Veeva Network MDM 26R1.0.

RELEASE DATES

- **Sandbox release** (version 26R1.0) - Friday, April 17
- **Production release** (version 25R3.0.1) - Friday, May 1

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- Veeva Network MDM Online Help

For more release information, see About Network MDM Releases in the *Veeva Network MDM Online Help*.

Browser requirements

Veeva Network MDM is supported on the latest version of these browsers, as of their most stable version at the time of release:

- Google Chrome™
- Apple® Safari®
- Microsoft® Edge

Veeva Network MDM is not supported on mobile devices.

Release Note updates

The following enhancement has been removed since the Early Release Notes were published.

- **OpenData subscription job details** - The Job Result Summary now includes a column for processed records, making it easy to distinguish the total records in the job from those that were added or updated.

All material in the Release Notes should be reviewed to ensure that updates to existing topics are noted.

What's new

The following key enhancements comprise the Veeva Network MDM 26R1.0 major release.

			ST	DS	DM	AD
General						
Product name	Veeva Network is renamed to Veeva Network MDM.	26R1.0	•	•	•	•
Hierarchy Explorer widget						
Search for HCPs	Users can open an HCP directly in Hierarchy Explorer.	26R1.0	•	•	•	•
Embed in Vault CRM	The widget can be seamlessly integrated into Vault CRM Online so users can explore HCO hierarchies without leaving Vault CRM.	25R3.1	•	•	•	•
Search widget integration	Vault CRM users can access the Search widget through the Hierarchy Explorer to find accounts in Veeva OpenData.	25R3.1	•	•	•	•
Data change requests	DCRs originating from Vault CRM Online are identified using the VCRM-HierarchyExplorer-<widget_name> source.	25R3.1	•	•	•	•
Search logs	Administrators can quickly find searches from Vault CRM in the audit log using the new Vault CRM Hierarchy Explorer origin filter.	25R3.1	•	•	•	•
Affiliation labels	Affiliation labels for editing hierarchies have been updated for clarity.	25R3.1	•	•	•	•
Profile layouts						
Adding fields	Administrators can now bulk-add fields directly to layout sections.	26R1.0	•	•	•	•

			ST	DS	DM	AD
Reports						
Reporting on OpenData	Advanced reporting users can use two new tables to report on hierarchies in OpenData instances.	26R1.0			•	•
Veeva ID	Report results that include the Veeva ID (veevaid__v) field display a link for each ID.	26R1.0	•	•	•	•
Revision History reports	DCR IDs can now be included in revision reports so you can easily identify who initiated the record change.	25R3.1	•	•	•	•
Hierarchy management						
Data Provider Primary Hierarchy	Use the new definition in the Hierarchy Explorer widget and reporting to understand the primary hierarchy data from your data provider.	26R1.0			•	•
OpenData 2.0 data model						
OpenData 2.0 data model	Veeva OpenData is introducing a simplified data model that contains existing fields, CDA fields, and new fields.	26R1.0			•	•
IQVIA® OneKey data						
IQVIA OneKey Connector	OneKey data can be loaded into Network MDM and managed as third-party data.	26R1.0	•	•	•	•
IQVIA-OneKey system	A third-party system configuration is added for OneKey data.	26R1.0			•	•
Network MDM API updates	The Search Change Request API is updated to support the details needed for IQVIA to retrieve and respond to DCRs.	26R1.0		•	•	•
IQVIA fields	Several fields are added to support OneKey data.	25R3.1	•	•	•	•
Data Model						
Field tags	Data model schema tags are assigned to each field.	26R1.0			•	•
Field labels	Several field labels have been updated to better reflect their purpose.	26R1.0			•	•
Primary affiliations	The Unique Checkbox primary configuration is updated to consider the Primary Relationship field in the recalculation logic.	26R1.0			•	•
Cluster management	Cluster codes are now available for Finland, Norway, Romania, and Sweden. Updated codes are available for Australia and Spain.	25R3.1	•	•	•	•

			ST	DS	DM	AD
Malaysian addresses	Verified addresses are reformatted to ensure the complete address is available in downstream systems.	25R3.1			•	•
Reference code country visibility	The Reference Codes page now displays the count of active countries for each code.	25R3.1			•	•
Subscriptions						
Job error log	Troubleshoot and resolve job issues using the improved job error log, detailed event codes, and enhanced job statuses.	25R3.1			•	•
Integrations						
Vault CRM bridge field mappings	A new field in Vault CRM, **Data Source** is automatically mapped to a Network MDM field to identify the record owner.	26R1.0			•	•
Concur Connector support	The Concur Connector can be connected to multiple Network MDM instances.	26R1.0				•
API						
Version update	The Network MDM API is updated to v38.0.	26R1.0		Developers		
Updates for v38.0	Updates are available for the Search Change Request API and the Retrieve Fields API.	26R1.0		Developers		
Data Update API	Use this new API to quickly make small-batch record updates that preserve data lineage and source rankings through a defined system.	25R3.1			•	•

Note: The System and Data Admin user has all of the capabilities of the System Administrator and Data Steward users. Features and enhancements that apply to those users also apply to the System and Data Admin user.

Data Governance - Specific updates for fields and reference data are provided in the *Veeva Network MDM Data Governance* release notes for every minor and major Network release.

General

PRODUCT NAME

26R1

Veeva Network is now *Veeva Network MDM*. This new name highlights its power as a multi-domain master data management platform and customer master application that can be used with any reference data provider.

Hierarchy Explorer

Hierarchy Explorer is a Network widget that you can use to see all levels of an HCO's structure, making it easy to visualize their hierarchy and find new targets.

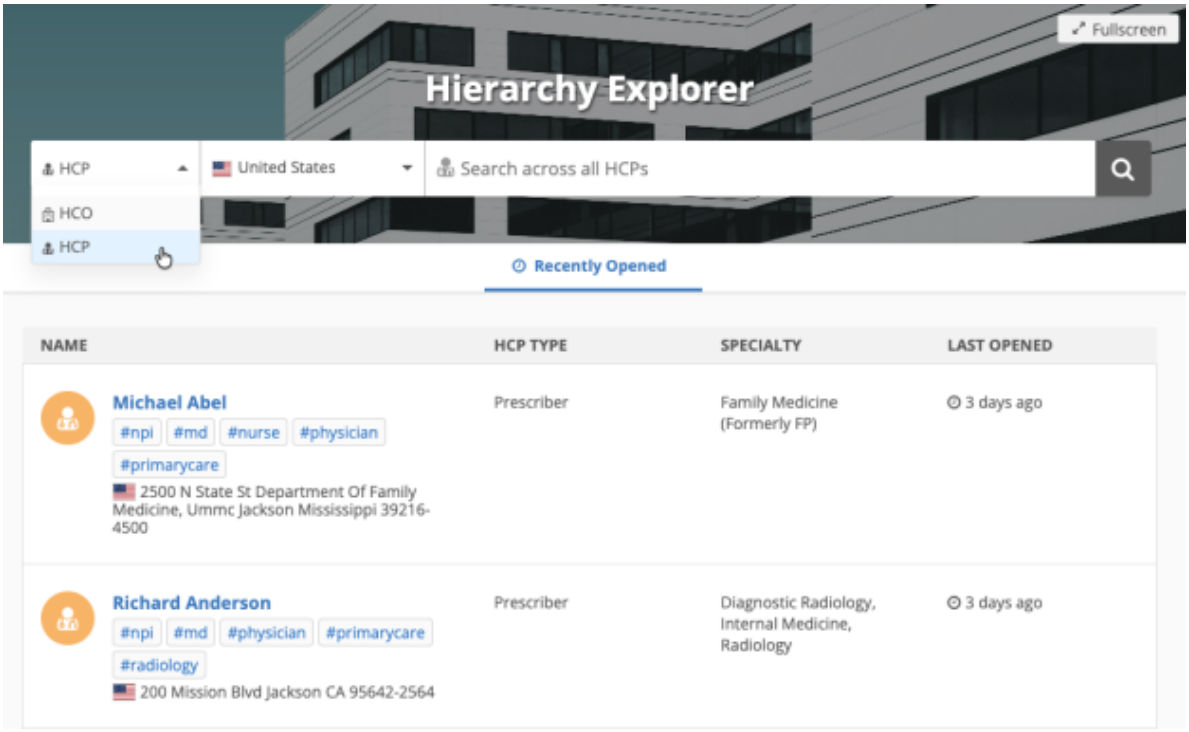
To enable Hierarchy Explorer in your Network MDM instance, contact Veeva Support.

The following enhancements have been added for the Hierarchy Explorer widget in this release.

SEARCH FOR HCPS

26R1

Sales and medical teams can now start their Hierarchy Explorer searches with HCPs. Previously, HCPs could be accessed only through their parent HCOs. This update allows users to immediately pinpoint key influencers and relevant HCPs within complex health systems, bypassing the need to click through individual account records. Additionally, users gain the flexibility to manage and edit hierarchies directly at the HCP level.



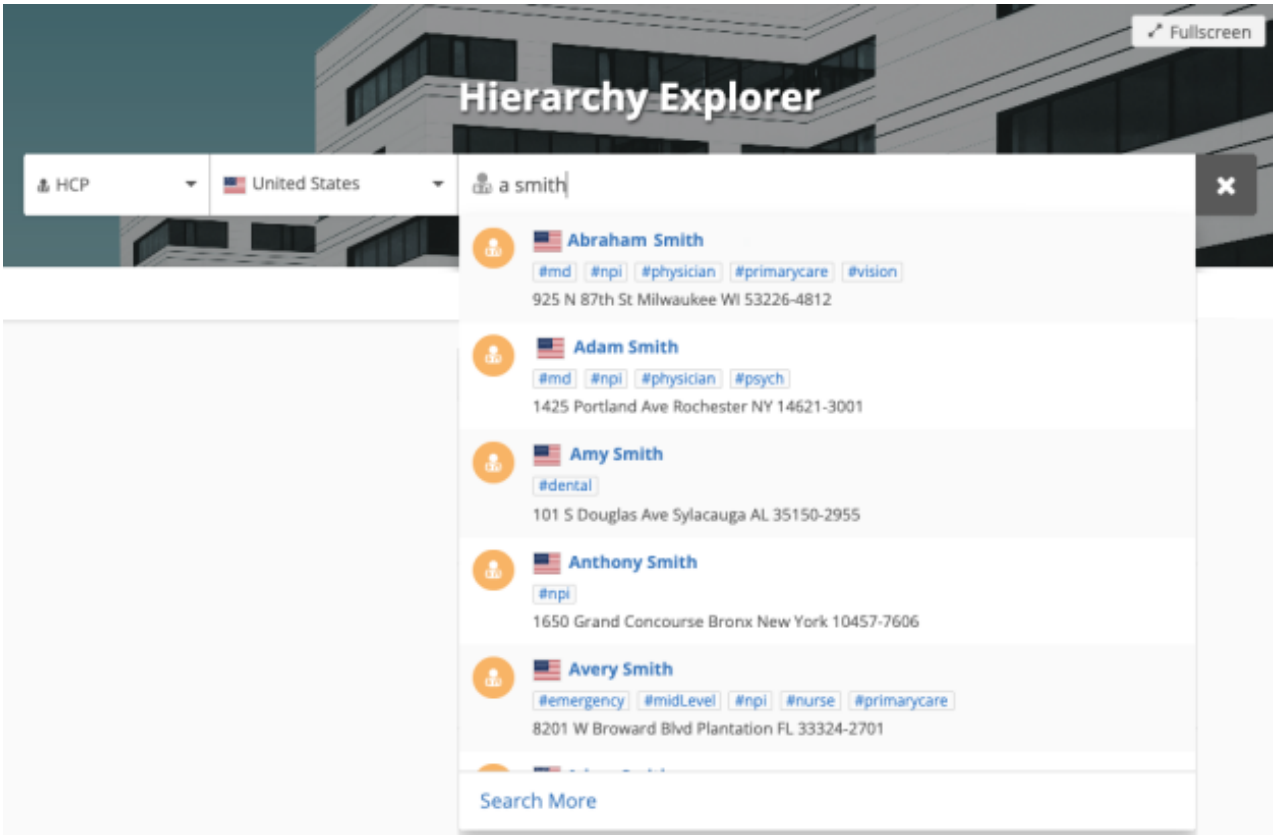
This enhancement is enabled by default in your widget.

Highlights

- **Accelerated search**: Launch the Hierarchy Explorer directly from an HCP record or the Home page, eliminating the need to identify and search for a parent hospital first.
- **Precision discovery**: Use the Advanced Search in your integrated Search widget to pinpoint specific doctors based on granular criteria and immediately visualize their place within a complex health system.
- **HCP focused view**: Streamline administrative tasks by viewing and editing relationships directly at the HCP level, rather than navigating through multiple organizational layers.
- **Navigate bottom-up**: Starting with the HCP provides a more intuitive "bottom-up" view, making it easier to map out a doctor's entire network of clinics and hospitals.

Search for an HCP

To start your search with HCPs, toggle the object filter on the search bar on the homepage. By default, HCOs display.



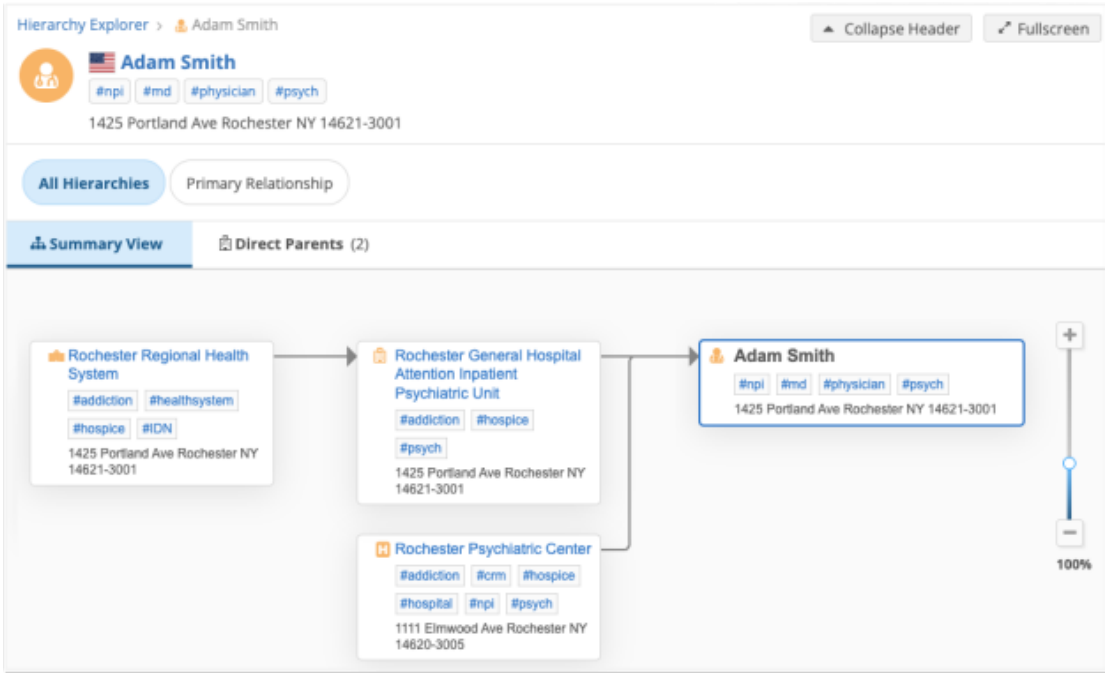
If this is the first time you search for an HCP, the Recently Opened page is empty.

HCP view

When you click an HCP name, the HCP view displays. All hierarchies available for HCOs are also available for HCPs.

The HCP page displays two tabs:

- **Summary View** - The HCP's hierarchy of affiliated HCOs.

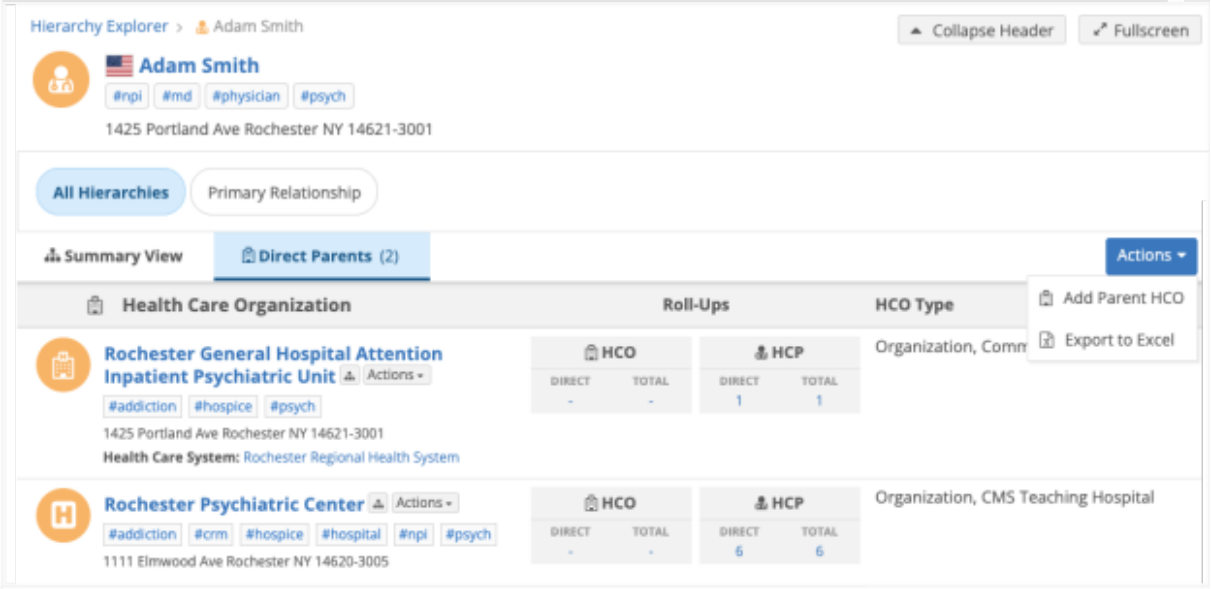


- **Direct Parents** - Displays all parents associated to the HCP.

  The following columns (fields) display by default.

  - **Roll-Ups**
  - **HCO Type**
  - **Relationship Type**

  Additional columns can be added in the widget configuration.



Available actions

- **Open HCO** - Click the HCO name to open the HCO detail page.
- **Add a parent to the hierarchy** - Click **Actions > Add Parent HCO** to add an HCO to the hierarchy.
- **Export the hierarchy** - Click **Actions > Export to Excel** to download the hierarchy as a Microsoft® Excel file.

Vault CRM integration

If the Hierarchy Explorer widget is embedded in Vault CRM, users can immediately access HCPs from the Hierarchy Explorer home page in the CRM application.

For details, see Embed Hierarchy Explorer in Vault CRM in the *Veeva Network MDM Online Help*.

EMBED HIERARCHY EXPLORER IN VAULT CRM

25R3.1

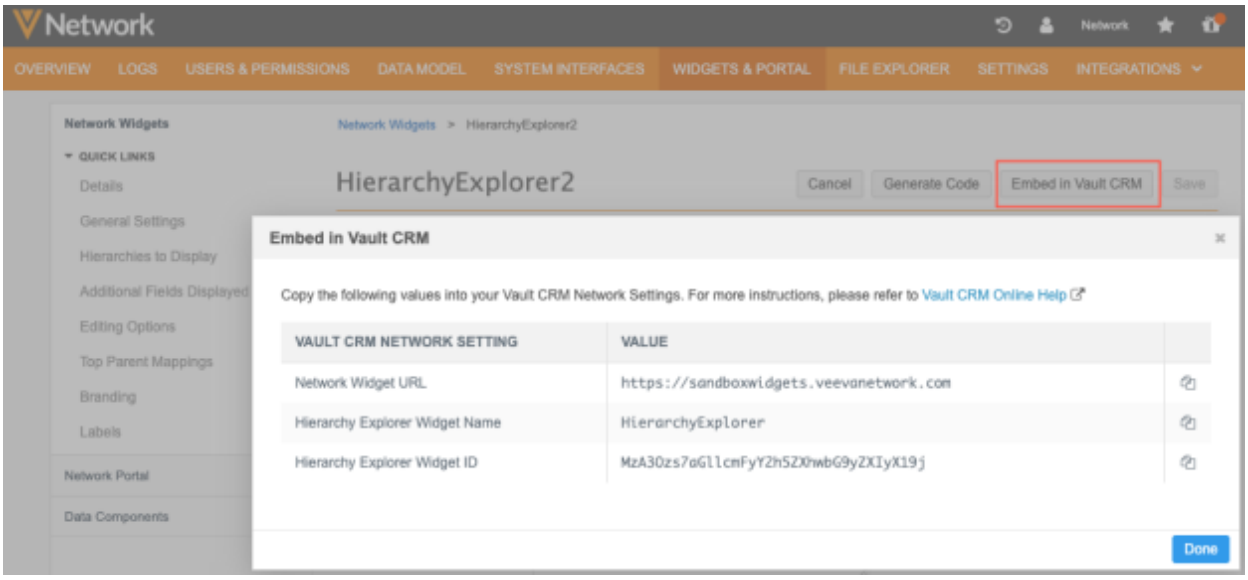
The Hierarchy Explorer widget can be seamlessly integrated into Vault CRM Online so users can explore health system hierarchies without leaving Vault CRM. For example, end users can find hospitals, 340B sites, or oncologists directly from the Mayo Clinic account.

Highlights

- **Personalized experience** - The widget is tailored to your Vault CRM profile (for example, language and country access) and your widget customizations.
- **Expanded visibility** - View a broader range of HCOs and HCPs beyond your assigned territory in Vault CRM.
- **Streamlined hierarchy updates** - Update hierarchies and submit DCRs directly from the widget without having to navigate between individual account records.
- **Simple setup** - Administrators can quickly configure the widget integration by completing a few tasks in both Network MDM and Vault CRM without any development effort.
- **Access from HCO accounts** - End users can open the widget directly from an HCO account.

Network configuration

To support this integration, Hierarchy Explorer widget configurations now contain an **Embed in Vault CRM** button. Administrators can click the button to display the settings that will be used in Vault CRM to connect to the widget.



This enhancement was introduced in Network MDM 25R3.0.2. The **Embed in Vault CRM** button is available now by default on new and existing Hierarchy Explorer widget configurations.

Vault CRM Support

Support for this integration was added in Vault CRM 25R3.2 (January 2026).

Enable the integration

To display Hierarchy Explorer in Vault CRM, administrators must first complete the required tasks in both applications.

For details, see the following topics:

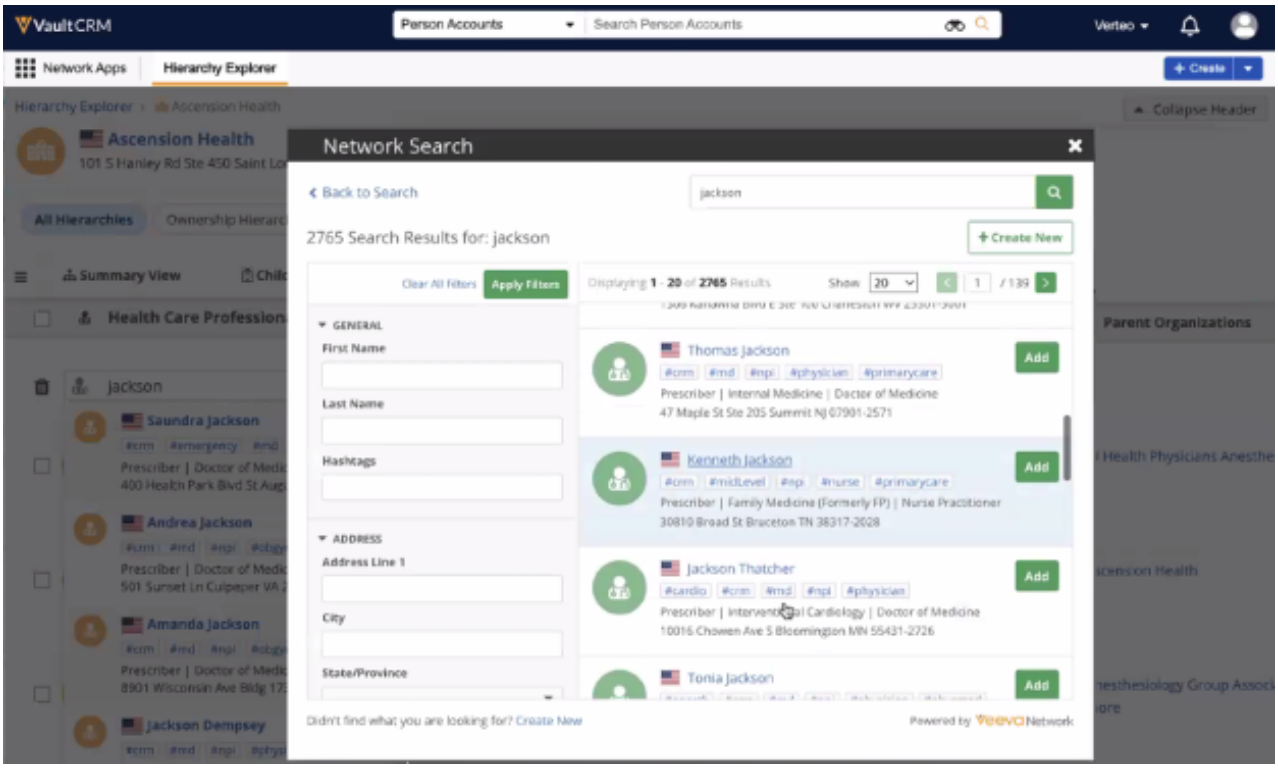
- *Vault CRM Online Help* - Network Hierarchy Explorer
- *Network MDM Online Help* - Embed Hierarchy Explorer in Vault CRM

SEARCH WIDGET INTEGRATION

25R3.1

Vault CRM users can access a Search widget from Hierarchy Explorer so they can search for and download records directly from Veeva OpenData.

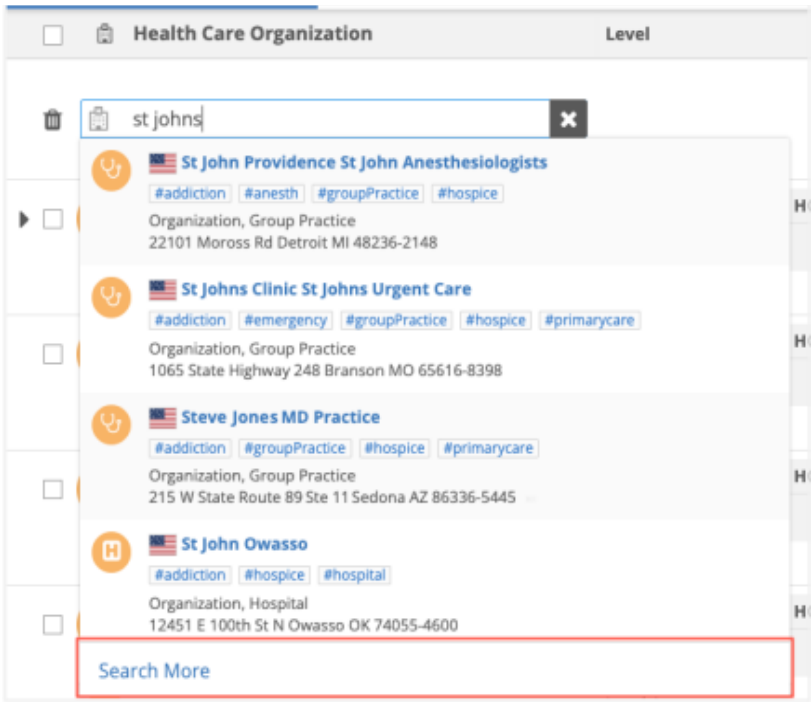
Note: Downloading a record in the widget does not add the records to the user's territory in Vault CRM.



This enhancement is enabled by default if a Search widget is defined in the Hierarchy Explorer widget configuration.

Access the Search widget

When you are an account to a hierarchy, click the **Search More** link in the search results if you can't find the account.



The Search widget displays accounts in your Network MDM instance and accounts that have not yet been downloaded from Veeva OpenData. If the account is not found, users can also create an add request from the Search widget.

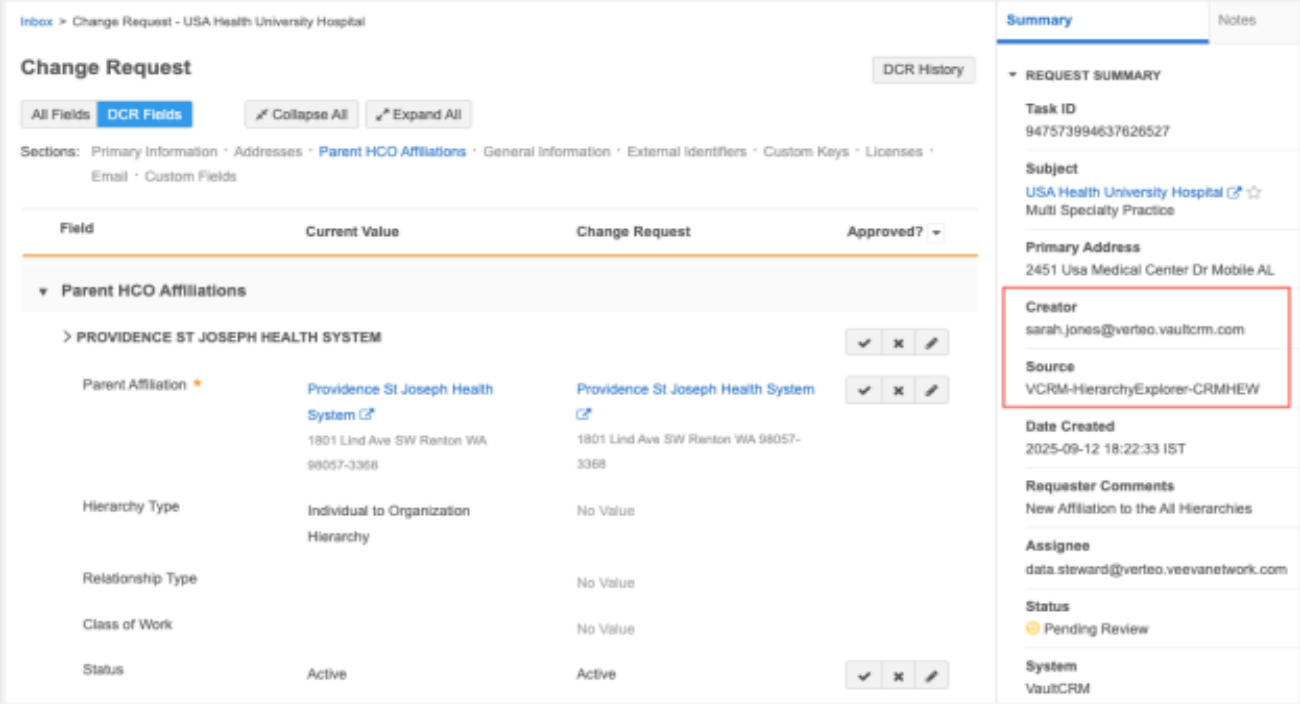
Note: Accounts downloaded from OpenData are added to your Network MDM instance.

DATA CHANGE REQUESTS

25R3.1

Data Stewards can now easily identify when add or change requests originate from the Hierarchy Explorer in Vault CRM.

The **Creator** field now displays the specific Vault CRM user who submitted the request, while the **Source** field is automatically tagged as `VCRM-HierarchyExplorer-<widget_name>`.



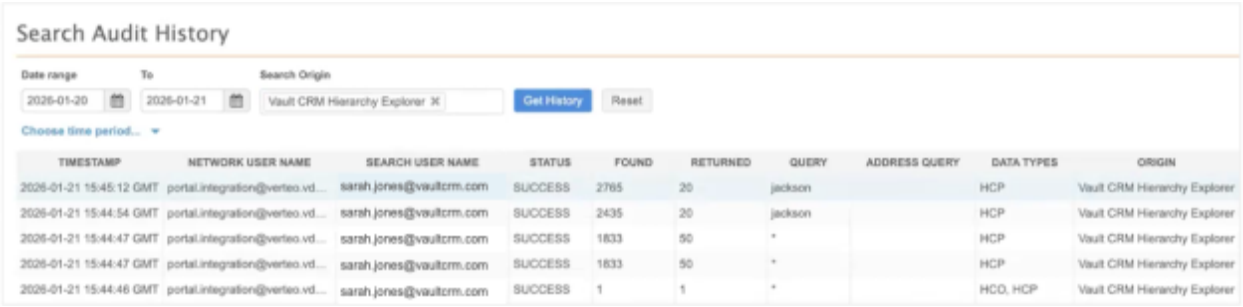
This enhancement is enabled by default.

SEARCH LOGS

25R3.1

Network administrators can view the actions for each Vault CRM user accessing Hierarchy Explorer from Vault CRM Online.

In the Search Audit History, a **Search Origin** is added to help Admins quickly find the relevant events. Use the **Vault CRM Hierarchy Explorer** origin to filter the log table to display the searches performed by Vault CRM users in the widget.



This enhancement is enabled by default.

AFFILIATION LABELS

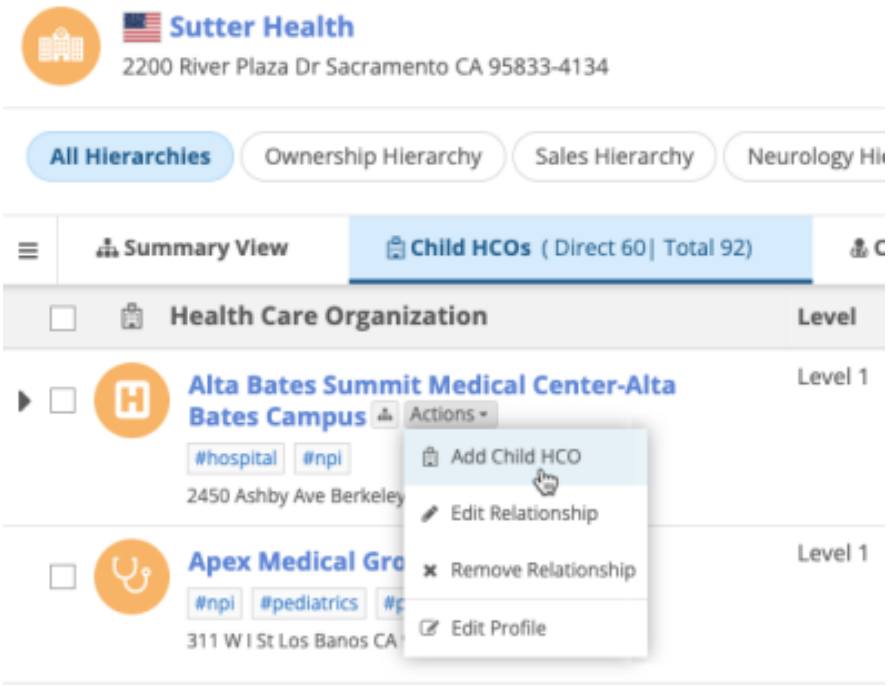
25R3.1

The following affiliation labels for editing hierarchies have been updated for clarity.

Previous Label	New Label
Add Affiliation	Add Child HCO / Add Child HCP
Add Parent Affiliation	Add Parent HCO
New Affiliation	New Relationship
Remove Affiliation	Remove Relationship
Edit Affiliation	Edit Relationship

This change is enabled by default in your Hierarchy Explorer widget.

Example

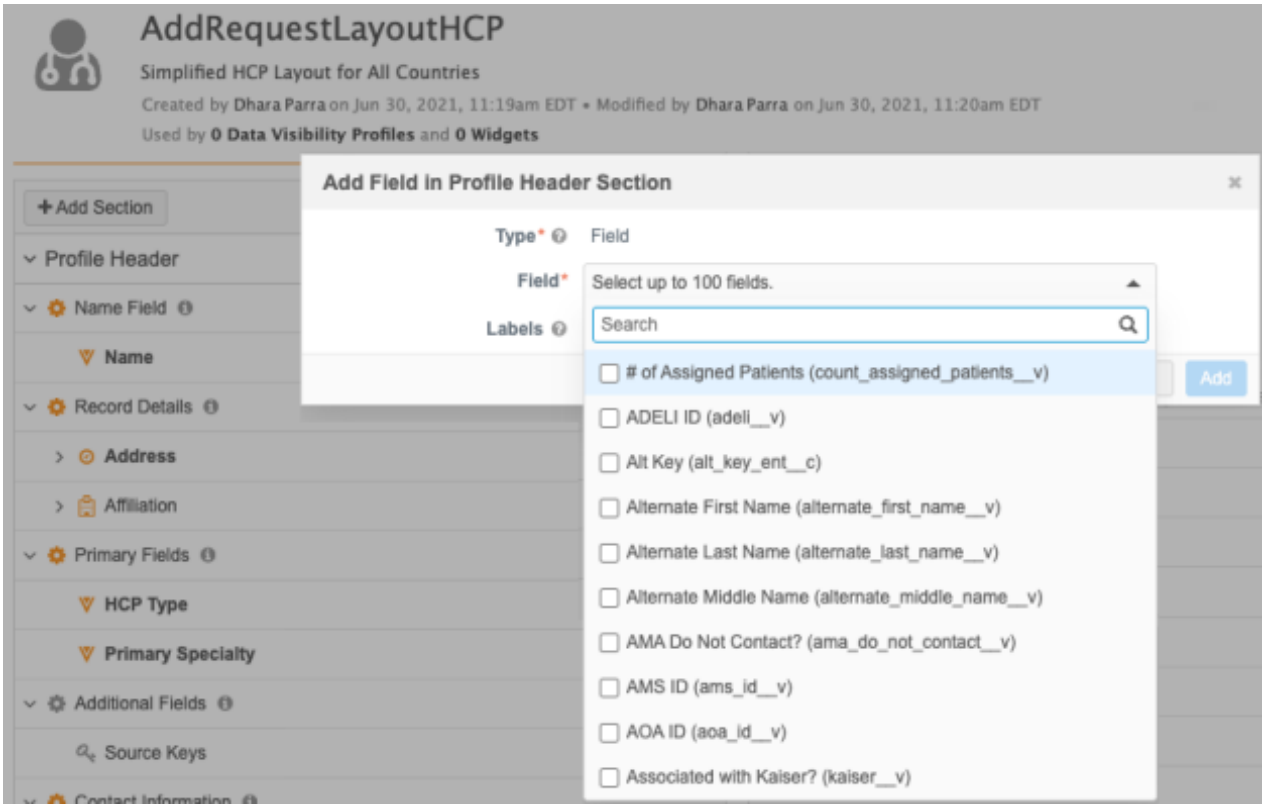


Profile layouts

ADDING FIELDS

26R1

Administrators and Data Managers can now bulk-add up to 100 fields to a custom profile layout in a single action. Previously, fields were added individually. To ensure accuracy during selection, the API name displays beside each field label, making it easy to distinguish between similar fields.



This enhancement is enabled by default.

Reports

REPORTING ON OPENDATA HIERARCHIES

26R1

Advanced reporting users can use two new hierarchy tables to report on data in OpenData instances.

- **OpenData Flat Primary Hierarchy** - Use to report on the records that Veeva OpenData considers as primary.
- **OpenData Primary Hierarchy** - Use to see how HCPs and HCOs roll up within all the levels within the Hierarchy. This is a way to denormalize the hierarchy structure.

The tables will be available in the SQL Query Editor in June 2026. They are enabled by default if Reporting on OpenData is enabled in your Network MDM instance.

For detailed information about the required permissions for reporting on data in the OpenData regional instances, see Reporting on OpenData.

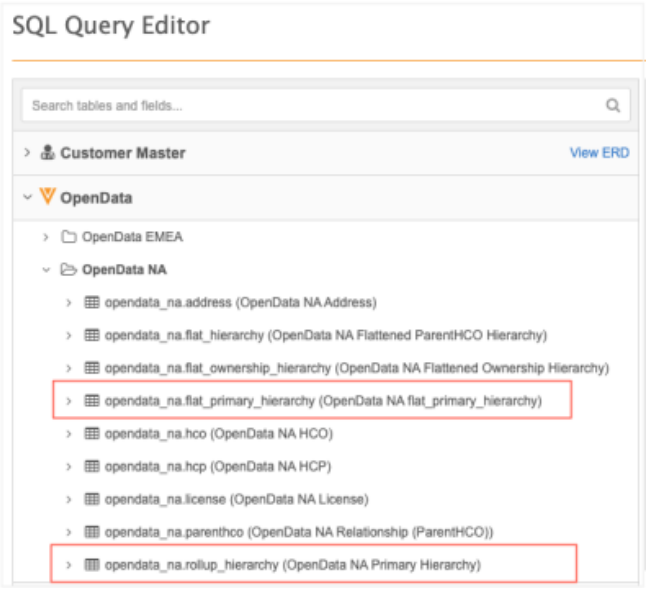
Access the OpenData tables

OpenData reporting tables are available for countries where you subscribe to all records.

1. On the Network menu bar, click **Reports > SQL Query Editor**.
2. In the tree view, expand the **OpenData** category and the region folder, for example, **OpenData NA**.

   The tables are supported for the following regions:

   - NA (US)
   - EMEA
   - AU
   - LatAm



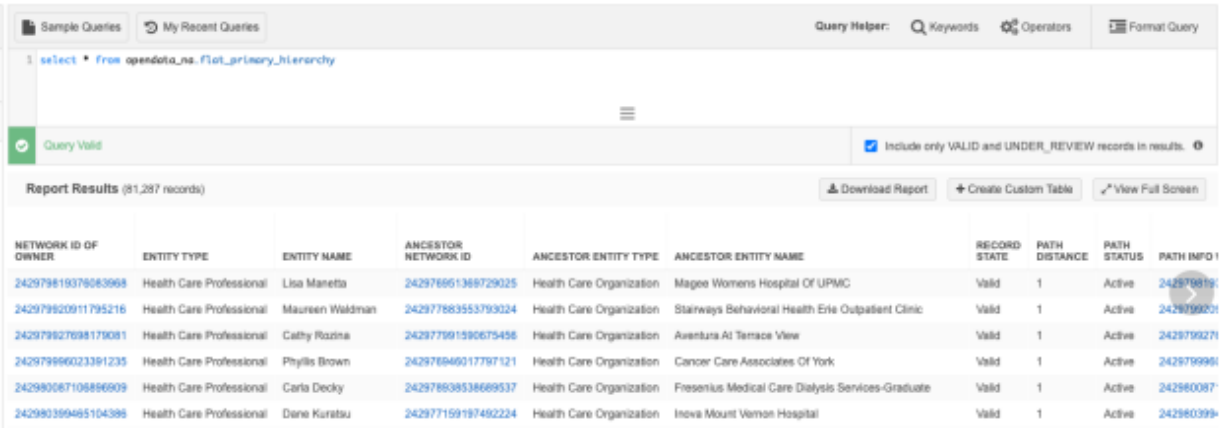
OpenData Flat Primary Hierarchy

The `opendata_<region>.flat_primary_hierarchy` table stores the path of the primary relationship for each record.

The table follows the logic used for the existing flat hierarchy table. It identifies the source entity, its primary ancestor, and provides the shortest path distance between the two entities. For details, Flat hierarchy in the *Veeva Network MDM Online Help*.

Table definition

The table definition is based on the Parent HCO object where the `is_primary_relationship__v` field is true.



The table contains the following default fields (columns). Additional columns can display depending on the region.

Field Name	Field Label	Field Type	Description
ancestor__vid__v	Ancestor Network ID	Network ID	Network ID of the ancestor record.
entity_vid__v	Network ID of Owner	Network ID	Network ID of the entity record.
ancestor_name__v	Ancestor Entity Name	Network ID	Name of the ancestor record.
ancestor_type__v	Ancestor Entity Type	Reference	Type of the ancestor record.
entity_name__v	Entity Name	Text	Name of the entity record.
entity_type__v	Entity Type	Reference	Type of the child record.
hco_type__v_ancestor	HCO Type (Ancestor)	Reference	HCO type of the ancestor record.
hco_type__v_entity	HCO Type (Entity)	Reference	HCO type of the entity.

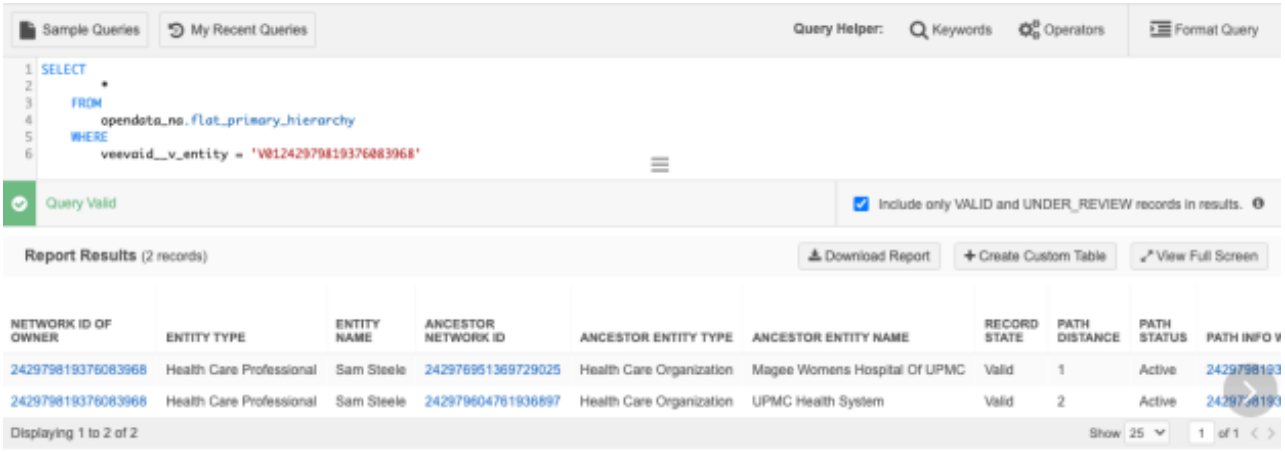
Field Name	Field Label	Field Type	Description
hcp_type__v_entity	HCP Type (Entity)	Reference	HCP type of the entity.
modified_date	Modified Date	Date Time	The last modified date of an entity or relationship in the path.
path_distance	Path Distance	Number	Distance of the entity to the ancestor. Direct relationships have 1 as the distance. A value of 2 means that there is another HCO between the entity and the parent HCO.
path_info	Path Info	Text	Full path from entity to ancestor using names. The names are separated by the pipe (|) character.
path_info_vid	Path Info with Network ID	Text	Full path from entity to the ancestor using Network IDs. The Network IDs are separated by the pipe (|) character. The Network ID of the entity displays first and then the parent HCO Network ID.
path_status	Path Status	Reference	Status of the path. The value is always Active. Paths that are inactive do not display in the reporting table.
primary_country__v_ancestor	Primary Country (Ancestor)	Reference	The primary country of the ancestor record.
primary_country__v_entity	Primary Country (Entity)	Reference	The primary country of the entity.
record_state__v	Record State	Reference	State of the path. The value is always Valid. Paths that are not valid do not display in the reporting table.
veevaid__v_ancestor	Veeva ID (Ancestor)	Text	The Veeva ID of the ancestor record.
veevaid__v_entity	Veeva ID (Entity)	Text	The Veeva ID of the entity.

Example report

Query the table to display the flat primary hierarchy for a specific HCP.

```
SELECT
        *
    FROM
        opendata_na.flat_primary_hierarchy
    WHERE
        veevaid__v_entity = 'V01242979819376083968'
```

Results



Roll-up Hierarchy table

The `opendata_<region>.rollup_hierarchy` table is a new materialized view designed to resolve specific analytical challenges. It simplifies complex, variable hierarchies by flattening them into fixed levels, such as L1 through L4. This allows sales and incentive compensation teams to run reports without managing the underlying hierarchy depth.

Using this table will make it easier to report on hierarchies downstream, especially if you're looking for fixed levels.

Key details

- The roll-up hierarchy is not part of the data model.
- The reporting table is available only for querying OpenData instances.
- Changes to the hierarchy must be made on the HCP or HCO record.
- The materialized view is calculated on a daily basis.

Table definition

The table is based on the Parent HCO object where the `is_primary_relationship__v` field is true.

Each row contains the source and the roll-up levels. The different hierarchy levels are represented as the following columns:

Label	Name	Description
Entity Object Veeva ID	entity_veevaid__v	Veeva ID of the HCP or HCO that is the source of this rollup.
Entity Name	entity_name__v	Name of the HCP or HCO that is the source of this rollup.
Entity Object Type	entity_object_type__v	Either HCP or HCO.

Label	Name	Description
Primary Affiliation Veeva ID	prim_affl_veevaid__v	Name of the primary parent this HCO or HCP rolls up to.
Primary Affiliation Name	prim_affl_name__v	Veeva ID of the primary parent of this HCO or HCP rollup.
Main Org Veeva ID	main_org_veevaid__v	Primary institution-level facility Veeva ID (e.g., hospital/clinic). Acts as an HCP's main workplace or the overarching institution for a smaller HCO.
Main Org Name	main_org_name__v	Primary institution-level facility name (e.g., hospital/clinic). Acts as an HCP's main workplace or the overarching institution for a smaller HCO.
Top Org Veeva ID	top_org_veevaid__v	The Veeva ID of the ultimate parent organization (e.g., Global Headquarters, Health System) of the HCP's primary affiliation.
Top Org Name	top_org_name__v	The name of the ultimate parent organization (e.g., Global Headquarters, Health System) of the HCP's primary affiliation.
Hospital Parent Veeva ID	hospital_parent_veevaid__v	Veeva ID of the hospital that this HCO or HCP rolls up to.
Hospital Parent Name	hospital_parent_name__v	Name of the hospital that this HCO or HCP rolls up to.
Regional Health System Veeva ID	regional_system_veevaid__v	The Veeva ID of the subdiary system this HCO or HCP rolls up to.
Regional Health System Name	regional_system_name__v	Name of the Subsidiary System this HCO or HCP rolls up to.

Example

ENTITY OBJECT VEEVA ID	ENTITY NAME	ENTITY OBJECT TYPE	PRIMARY AFFILIATION VEEVA ID	PRIMARY AFFILIATION NAME	MAIN ORG VEEVA ID	MAIN ORG NAME	TOP ORG VEEVA ID
V01242979868365554689	Barbara MacDonald	HCP					
V01242980397904823309	Jenna Jordan	HCP					
V01242980399465104386	Dane Kuratsu	HCP	V02242977159197492224	Inova Mount Vernon Hospital	V02732073080519758853	Inova Health System	V02732073080519758853
V01242980421820744704	Barbara Kane	HCP	V02242977542187779073	Women Health Center	V02242977542187779073	Women Health Center	V02242977542187779073
V01242980538380452875	James Munn	HCP	V02242976956713272321	University Of Michigan Hospital	V02242987477395047432	University Of Michigan Hospital Health	V02242987477395047432
V01242980634186744835	Megan Pavlovic	HCP	V02928924046116521891	Wilmington Gastroenterology	V02928924046116521891	Wilmington Gastroenterology	V02928924046116521891
V01242980673554482183	Erin Oconnor	HCP	V02242977370045154304	Mindful	V02242977370045154304	Mindful	V02242977370045154304
V01242980802529330180	Jennifer Nguyen	HCP	V02242977547665540096	Pearle Vision	V02242977547665540096	Pearle Vision	V02242977547665540096

Table logic

Each table contains the following components:

- **Source** - The starting point (bottom) of the hierarchy. Fields: Entity Object Veeva ID, Entity Name, Entity Object Type.
- **Roll-Up Levels** - The fixed levels for each hierarchy. The Veeva ID and Name of the record is stored for each level.

  Due to the varying health system layers globally, each OpenData region has their own rules to define the roll-up levels.

Regional rules to define roll-up levels

	US	EMEA	APAC	LatAm
Primary Affiliation	Direct primary affiliation of the source entity. If there is no primary, the source record is repeated.			
Main Org	Direct primary of the primary affiliation. If there is no primary, the primary affiliation record is repeated.	Direct primary of the primary affiliation AND the record must be a hospital or an Italian Outpatient Center. If there is no primary, then the primary affiliation record is repeated.	Direct primary of the primary affiliation AND the record cannot be a department. If there is no primary, then the primary affiliation record is repeated.	Direct primary of the primary affiliation. If there is no primary, the primary affiliation record is repeated.

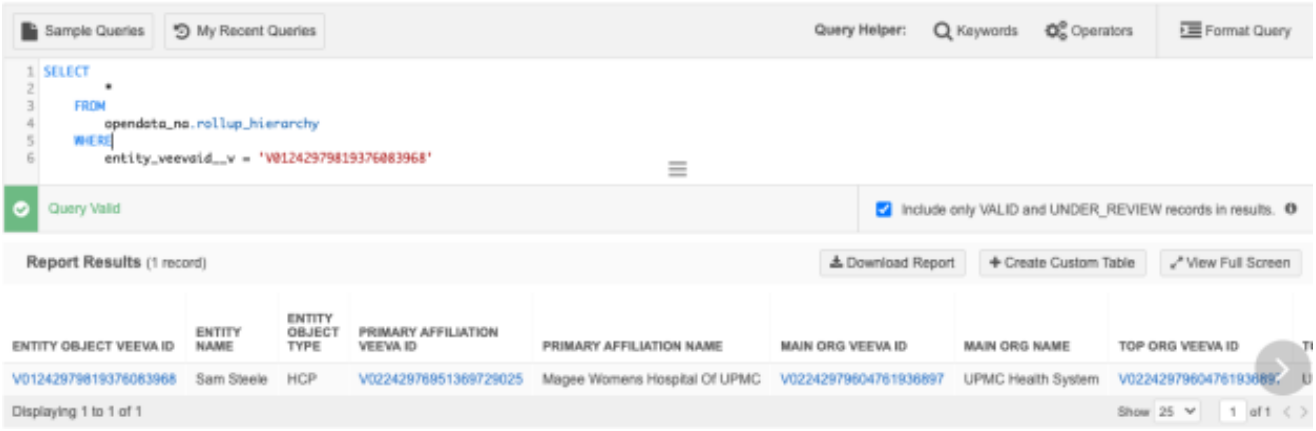
	US	EMEA	APAC	LatAm
Top Org	Highest level in the hierarchy. If there is no record above the Main Org, then the Main Org is displayed.	Highest level in the hierarchy that meets the following criteria for these countries (primary_country__v): **France** HCO Local Type = Territorial Hospital Group (THGE) or HCO Ownership = Private (PRIV) OR **Germany** HCO Local Type = Health System (HSEY) OR **Spain** HCO Local Type = Health Care System Administration(HCSA) or Health Insurance Provider (HIPE) OR **United Kingdom** HCO Local Type = Health and Social Care Partnership (HASC), Integrated Care System (ICSN), or Health Board (HBEO) Otherwise, the record Main Org will be used.	Highest level in the hierarchy. If there is no record above the Main Org, then the Main Org is displayed.	Highest level in the hierarchy. If there is no record above the Main Org, then the Main Org is displayed.
Hospital Parent	First hospital in the hierarchy.	First hospital in the hierarchy.	Highest hospital in the hierarchy.	First hospital in the hierarchy.
Regional Health System	Second highest IDN in the hierarchy.	First health system in the hierarchy.	Highest health system in the hierarchy.	First health system administrative record in the hierarchy.

Example report

Report on the rollup levels for a specific HCP.

```
SELECT
          *
      FROM
          opendata_na.rollup_hierarchy
      WHERE
          entity_veevaid__v = 'V01242979819376083968'
```

Results



Export to data warehouse

To integrate this data into your data warehouse, include the tables in your target subscription using transformation queries.

Since delta tracking is unavailable for the roll-up hierarchy and flat hierarchy, we recommend a truncate-and-load strategy (completely clear and reload the data) to push data to your data warehouse. This is the best way to ensure your data remains accurate and consistent.

VEEVA ID LINKS IN RESULTS

26R1

Report results that include the Veeva ID (`veevaid__v`) field display a link for each ID. Click the link to open the record profile in a new browser tab.

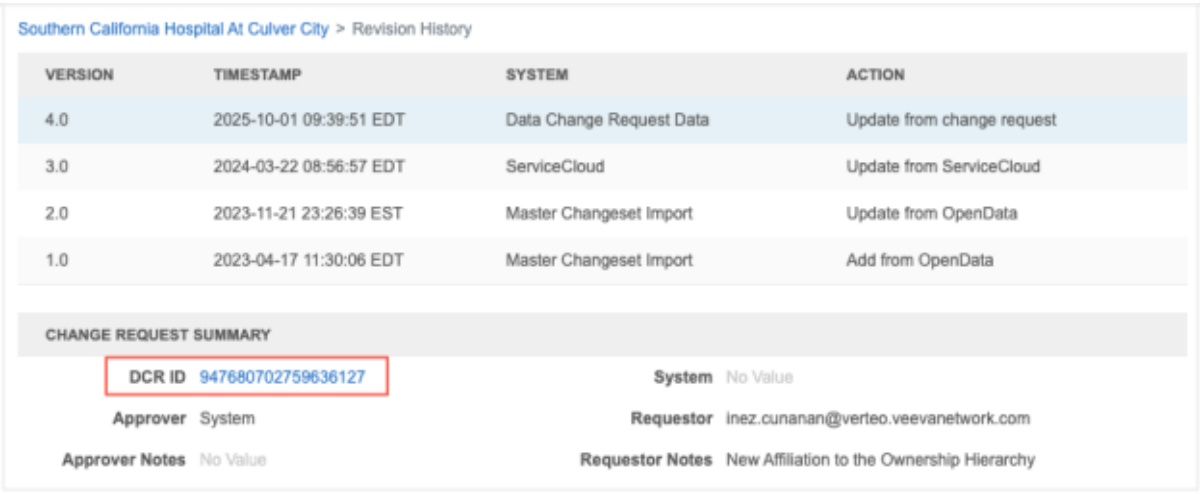
This enhancement is enabled by default.

REVISION HISTORY REPORTING

25R3.1

Advanced reporting users can now easily track the source of record changes by including DCR IDs in their revision history reports (**SQL Query Editor > Revision History**).

On a record's Revision History, each revision made from a change request includes the **DCR ID**. If the revision did not originate from a change request, this field is empty.



The DCR ID (change_request_id) is now available in the Revision History reporting table. Join the revision table to the change request table using the new column. The report results display the DCR ID which you can click to open the associated task.

This enhancement is enabled by default in your Network MDM instance.

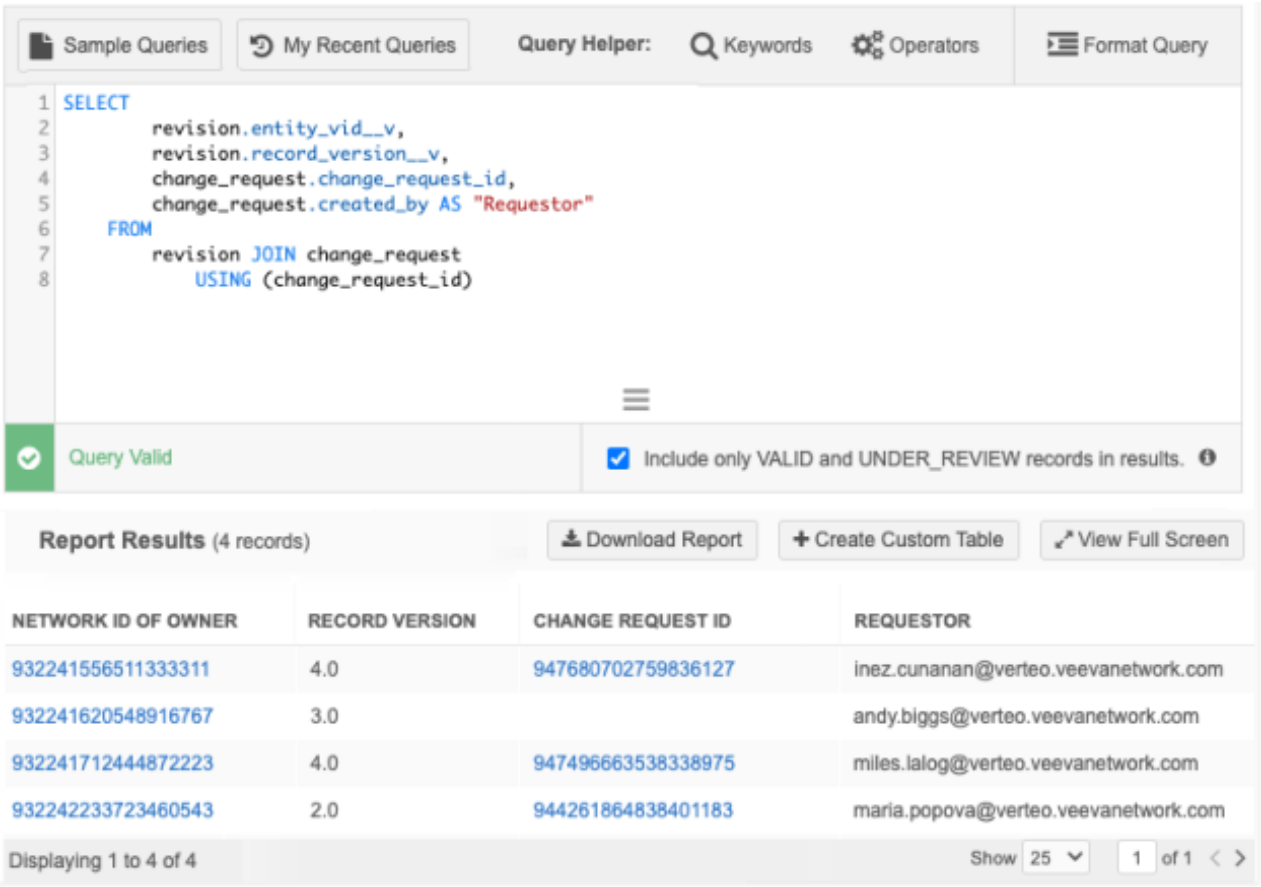
Available data

Data will be populated for all new revisions created by change requests. Historical data will not be back-filled.

Example query

```
SELECT     revision.entity_vid__v,
           revision.record_version__v,
           change_request.change_request_id,
           change_request.created_by AS "Requestor"
 FROM revision
 JOIN change_request USING (change_request_id)
```

Example results

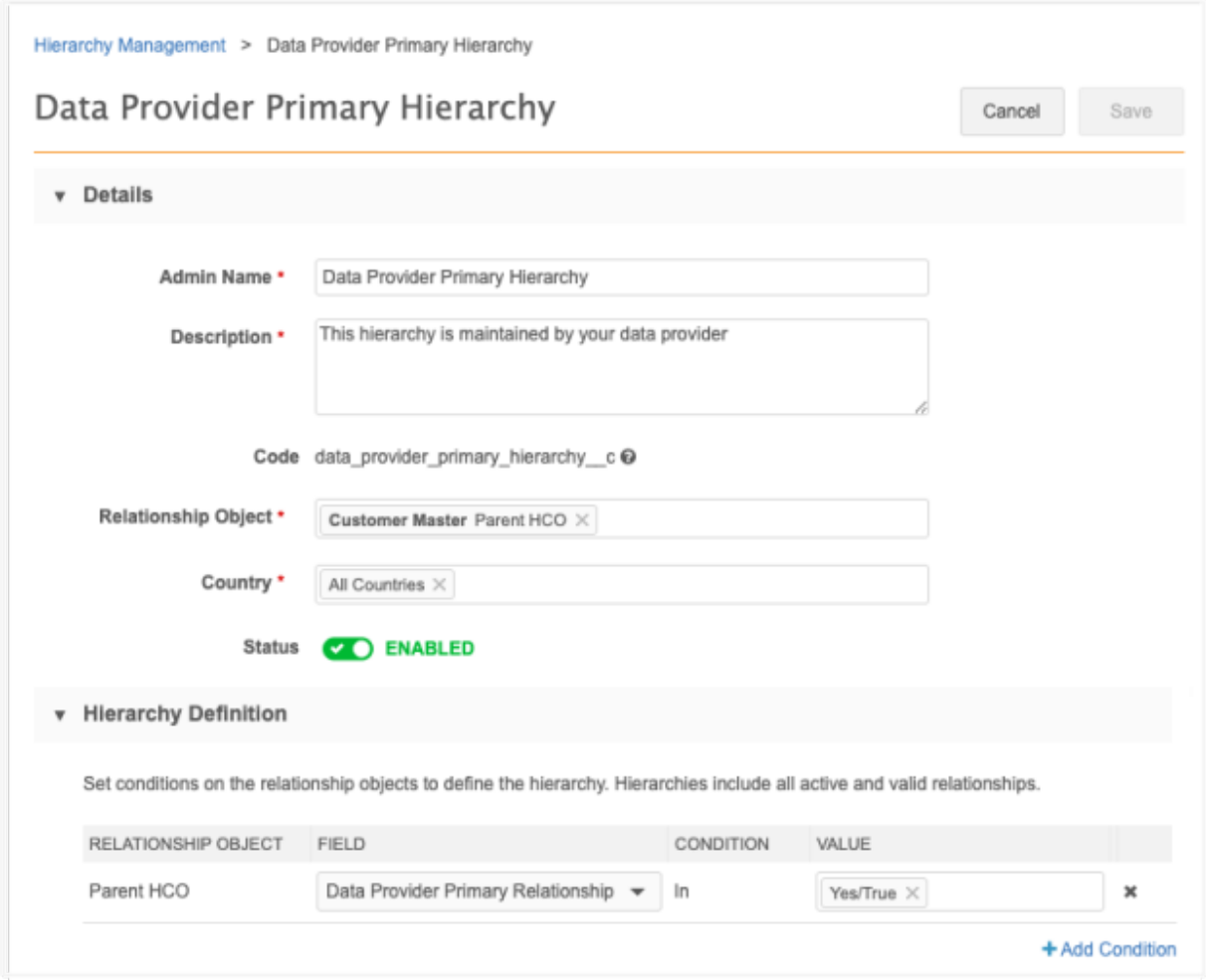


Hierarchy management

DATA PROVIDER PRIMARY HIERARCHY

26R1

A new hierarchy definition to manage roll-ups is created for primary hierarchies. It can be used in the Hierarchy Explorer widget as a hierarchy view or in hierarchy reports to define how hierarchies display. For example, use the definition in the flat hierarchy table to understand the data you have from Veeva OpenData or IQVIA®.



The hierarchy definition is enabled by default in your Network instance.

Supported objects

The hierarchy definition is based on the Parent HCO object.

Supported countries

All countries

Hierarchy configuration

Default values are defined, but you can configure it for your own business-specific uses.

1. On the Admin console, click **Data Model > Hierarchy Management**.
2. Click the **Data Provider Primary Hierarchy**.
3. On the configuration page, define the following details.
4. **Details** section - Define the basic settings for the hierarchy.

Setting	Definition	Default Value
Admin Name	The name of the hierarchy definition.	Data Provider Primary Hierarchy
Description	A meaningful description of the hierarchy definition.	This hierarchy is maintained by your data provider.
Relationship Objects	The relationship objects to this hierarchy definition.	Parent HCO
Country	The countries that apply to this hierarchy rollup definition.	All Countries

5. **Hierarchy Definition** section - Choose the fields on the relationship objects that define the hierarchy.

Setting	Definition	Default Value
Relationship Object	The object defined in the Details section.	Parent HCO
Field	The field that determines which relationships will be included in the hierarchy.	Data Provider Primary Relationship
Condition	The requirement that must be met.	In (cannot be changed)
Value	The field value that must be set for the relationship to be included in the hierarchy.	Yes/True.

6. **Hierarchy Explorer** section - Choose to add the hierarchy as a view on your Hierarchy Explorer widget.
    - **Enable hierarchy on Hierarchy Explorer widgets** - Choose to add this hierarchy as a view.
    - **Include on** - If you selected the previous setting, choose the widget from the list. Multiple widgets are supported.
    - **Display Name and Tooltip** - Define the label and tooltip that displays in the widget.

Setting	Definition	Default Value
Language	The language to display.	English
Display Name	The label of the hierarchy in the widget.	Data Provider Hierarchy
Tooltip	The text that displays when users hover on the view in the widget.	Visualize your data provider hierarchy

7. **Editing options** - Choose to enable users to edit the view in the selected Hierarchy Explorer widgets.
8. **Flattened Hierarchy Reporting** section - Define the options to make the hierarchy available as a reporting table in the SQL Query Editor (Reports).

    - **Enable flattened hierarchies in reporting** - Choose to make the table available in reporting. This is enabled by default.
    - **Table Name and Location in Reporting** - Define where the tables display and how users will identify them.

Setting	Definition	Default Value
Reporting Tree View Location	The category in the reporting tree view in the SQL Query Editor.	Customer Master
Table Name	The name of the reporting table.	flat_data_provider_primary_hierarchy
Table Label - Language	The language the table name displays in your instance.	English
Table Label	The localized label that displays.	Flat Data Provider Primary Hierarchy

    - **Extend Flat Hierarchy Table** - Include fields from the entity and ancestor to minimize additional joins in the flattened hierarchy table.
        - **Entity and Ancestor Name** - Select to include the entity and ancestor names.

Setting	Definition	Default Value
Entity Fields - HCO	HCO fields included in the table.	HCO Type, Primary Country
Entity Fields - HCP	HCP fields included in the table.	HCP Type, Primary Country
Ancestor Fields - HCO	Ancestor fields included in the table.	HCO Type, Primary Country

Schedule

The definition is scheduled by default to run at a specific time. You can change the existing schedule or add a new schedule.

Flattened Hierarchy Update History

This section displays after the hierarchy is saved and the flattened hierarchy table data is updated for the first time. It identifies the date and time, the user that triggered the update and the total rows of data in the table. Any errors that occur will also display.

- **Update Flattened Hierarchy Table** - Click to manually update the table.

OpenData 2.0 data model

26R1

Veeva OpenData is introducing the OpenData 2.0 data model. This update streamlines your data by refining the existing fields and new fields into a unified global standard that maintains localized accuracy. The significantly smaller number of fields reduces complexity, simplifies data management, and makes integrations with Vault CRM more efficient.

The data model contains the following fields:

- a subset of OpenData 1.0 fields
- a subset of Common Data Architecture (CDA) fields
- several new fields

KEY DATES

- **Availability in Network MDM** - The new OpenData 2.0 data model will be added to Network MDM in this release.
- **Data provided by OpenData** - Veeva OpenData will begin loading data into the new fields in Spring 2026.
- **Transition of OpenData 1.0 fields** - The OpenData 2.0 data model contains only a subset of the OpenData 1.0 fields. Any fields excluded from OpenData 2.0 will transition to being customer managed (gray).
    - **Phase 1** - Fields identified as **OpenData - Legacy** will become gray in Network MDM version 27R1.0 (Spring 2027).
    - **Phase 2** - Fields identified as **OpenData - Transition** will become gray in 2033.

  When the fields become gray, the existing data will not be removed, but OpenData will stop providing updates and will no longer accept Data Change Requests (DCRs) for them.

> **Tip:** To identify the **OpenData - Legacy** and **OpenData - Transition** fields, see the Data model field tags topic in these *Release Notes*.

For more information, follow the OpenData communities on Veeva Connect.

- OpenData - APAC (available by invitation only)
- Veeva Brazil Commercial Community
- OpenData - Europe
- Veeva LatAm Commercial Community
- OpenData - US

COUNTRY SUPPORT

OpenData 2.0 is available for most countries supported by Veeva OpenData.

These countries are not supported:

- China
- Hong Kong
- Japan
- Macao

SUPPORTED OBJECTS

- HCOs
- HCPs
- Addresses
- Parent HCO

ABOUT THE OPENDATA 2.0 DATA MODEL

OpenData 2.0 contains the following components:

Object	Attributes	Reference Types
HCP	52 fields	21 reference types Multivalued reference fields are supported.
HCO	34 fields	4 reference types Multivalued reference fields are supported.
Address	17 fields	4 reference types
Parent HCO	8 fields	4 reference types

OPENDATA 2.0 FIELDS

The OpenData 2.0 data model contains new fields as well as a subset of OpenData 1.0 and CDA fields.

Field details

- **List of all OpenData 2.0 fields** - For the complete list of fields, follow the OpenData communities on Veeva Connect.

  Tip: To quickly identify OpenData 2.0 fields, use the tags in the Network MDM data model. For details, see the Data model field tags topic in these *Release Notes*.

- **Updates to OpenData 1.0 and CDA fields** - For changes to existing fields included in the OpenData 2.0 data model, see the *Veeva Network MDM 26R1.0 Data Governance* document.

  Changes to fields can include support for additional objects, updates to labels, additional country support, and more.

New fields

The following list of new fields have been added to Network MDM.

Field Name	Field Label (EN)	Field Type	Object	Managed
all_spec_local__v	All Specialties Local	Multivalued Reference Type (SpecialtyLocal)	HCP, HCO	Veeva
child_entity_type__v	Child Entity Type	Reference Type (ObjectEntityType)	ParentHCO	Veeva
child_veevaid__v	Child Entity Veeva ID	Text	ParentHCO	Veeva
city_intl__v	City International	Text	Address	Veeva
count_hcp__v	Number of Total Affiliated HCPs	Reference Type (CountRange)	HCO	Veeva
count_prescriber__v	Number of Affiliated Prescribers	Reference Type (CountRange)	HCO	Veeva
entity_object_type__v	Entity Object Type	Reference Type (ObjectEntityType)	Address	Veeva
entity_veevaid__v	Entity Object Veeva ID	Text	Address	Veeva
first_name_intl__v	International First Name	Text	HCP	Veeva
grad_institution__v	Graduation Institution	Text	HCP	Veeva
hco_name_english__v (not available for the US)	English Name	Text	HCO	Veeva
hco_name_intl__v	International HCO Name	Text	HCO	Veeva
hco_name_short__v	Short Name	Text	HCO	Veeva
hco_ownership__v	Ownership	Reference Type (HCOOwnership)	HCO	Veeva
hcp_reason_status__v	Status Reason	Reference Type (HCPStatusReason)	HCP	Veeva
hcp_type_local__v	HCP Type Local	Reference Type (HCPTypeLocal)	HCP	Veeva
hospital_campus_name__v (US only)	Hospital Campus Name	Text	Address	Veeva
hospital_campus_veevaid__v (US only)	Hospital Campus Veeva ID	Text	Address	Veeva
job_title__v	Job Title	Text	ParentHCO	Veeva

Field Name	Field Label (EN)	Field Type	Object	Managed
last_name_intl__v	International Last Name	Text	HCP	Veeva
main_org_name__v	Main Org Name	Text	HCO, HCP	Veeva
main_org_veevaid__v	Main Org Veeva ID	Text	HCO, HCP	Veeva
middle_name_intl__v	International Middle Name	Text	HCP	Veeva
nhid_2__v	National Healthcare ID 2	Text	HCP	Veeva
parent_veevaid__v	Parent Entity Veeva ID	Text	ParentHCO	Veeva
postal_code_full_us__v (US only)	Postal Code Full US	Text	Address	Veeva
postal_code_intl__v	Postal Code International	Text	Address	Veeva
primary_affl_name__v	Primary Affiliation Name	Text	HCP	Veeva
primary_affl_veevaid__v	Primary Affiliation Veeva ID	Text	HCP	Veeva
spec_1_local__v	Specialty Local	Reference Type (SpecialtyLocal)	HCO, HCP	Veeva
spec_2_local__v	Specialty Local 2	Reference Type (SpecialtyLocal)	HCO, HCP	Veeva
street_address_1__v	Street Address 1	Text	HCO, HCP	Local
street_address_1_intl__v	Street Address 1 International	Text	Address	Veeva
street_address_2__v	Street Address 2	Text	HCO, HCP	Local
street_address_2_intl__v	Street Address 2 International	Text	Address	Veeva
sub_state_admin_unit__v (available for APAC, LATAM, US, Greece)	Region/County	Text	Address	Veeva
top_org_name__v	Top Org Name	Text	HCO, HCP	Veeva
top_org_veevaid__v	Top Org Veeva ID	Text	HCO, HCP	Veeva
type_of_hierarchy__v	Type of Hierarchy	Reference Type (HCOHierarchyType)	HCO	Veeva
type_of_relationship__v	Type of Relationship	Reference Type (RelationshipType)	ParentHCO	Veeva

Reference types for OpenData 2.0 fields

Several of the new fields are reference type fields. New reference types and codes are added for these fields.

There are two types of reference types.

Unrestricted reference types

Custom codes can be added to these reference types. Veeva codes and custom codes can also be inactivated.

Reference Type	Field	Object
HCOTypeLocal	hco_type_local__v	HCO
HCPTypeLocal	hcp_type_local__v	HCP

Restricted reference types

The restricted reference types in OpenData 2.0 are read-only. Reference codes cannot be added, changed, or removed.

Reference Type	Field	Object
CountRange	count_prescriber__v count_hcp__v	HCO
HCOHierarchyType	type_of_hierarchy__v	HCO
HCOOwnership	hco_ownership__v	HCO
HCPStatusReason	hcp_reason_status__v	HCP
SpecialtyLocal	spec_1_local__v spec_2_local__v	HCO, HCP

Reference codes

Administrators and Data Managers can view the reference codes in the Network MDM UI (**Data Model > Reference Data**).

Use OpenData 2.0 in Network MDM

To take full advantage of the OpenData 2.0 data model in Network MDM, there are two steps:

1. **Enable the OpenData 2.0 settings**
2. **Populate the OpenData 2.0 fields**

ENABLE THE OPENDATA 2.0 SETTINGS

Administrators can enable the two feature settings (**Settings > General Settings**).

- **Enable OpenData 2.0 Data Model**

  Enables all OpenData 2.0 fields for HCOs, HCPs, Addresses, and Parent HCOs.

  Note: Important: Required for existing Network MDM instances only.
  The OpenData 2.0 data model is enabled by default for new instances.

  The setting cannot be turned off after it has been enabled. Individual fields can be turned on or off in the data model.

  Fields can also be enabled individually on the associated object.

- **Enable Calculations for CDA and OpenData 2.0**

  This feature automatically populates locally managed OpenData 2.0 field values. For details, see the section below.

  Previously, this setting was called **Enable CDA Sync** and applied to the CDA data model only. If the feature was enabled for CDA, it remains enabled in your Network MDM instance and the three OpenData 2.0 fields will start to be automatically populated in your instance.

  Important: This setting does not need to be enabled in your instance to get data from OpenData in OpenData 2.0 fields.

POPULATE OPENDATA 2.0 FIELDS

After the OpenData 2.0 settings are enabled, the next step is to populate records in your Network MDM instance with OpenData 2.0 field values

The methods for populating the fields depends on how they're managed.

Field Management	Method Used to Populate Fields
Veeva-managed	Field values are pushed to your Network MDM instance through your OpenData subscriptions or ad hoc downloads as usual. To populate field values: 1. Enable at least one OpenData 2.0 field in your Network MDM instance. 2. Run a full OpenData country subscription to update all records that are downloaded in your Network MDM instance. a. Open an OpenData country subscription (**System Interfaces > OpenData Subscriptions**). b. In the **Updates to OpenData records** section, select **Update all records**. c. Save your changes. The next time the subscription runs, you will receive updates for all the Veeva-managed OpenData 2.0 fields that you have enabled.
Calculated	*Calculated* fields are mapped to an OpenData 1.0 field. The **CDA and OpenData 2.0 Calculation** process populates the calculated field with the value of its mapped field. The calculation process runs when records are updated through data update jobs and DCRs. **Note:** The **Enable Calculations for CDA and OpenData 2.0** setting must be enabled.

CALCULATED FIELDS IN THE OPENDATA 2.0 DATA MODEL

Three new fields are calculated by the CDA and OpenData 2.0 Calculation process in your Network MDM instance.

These are custom fields, but they have the __v suffix.

OpenData 2.0 Field Name	Field Label (EN)	Object	Mapped Field	Object
postal_code_full_us__v	Postal Code Full US	Address	postal_code__v	Address
street_address_1__v	Street Address 1	HCO, HCP	address_line_1__v	Address
street_address_2__v	Street Address 2	HCO, HCP	address_line_2__v	Address

Special logic is applied to manage these fields for locally managed and third-party managed records using the CDA and OpenData 2.0 Calculation process.

Postal Code Full US

To optimize local accuracy, the new postal code field, `postal_code_full_us__v`, supports nine-digit codes for the US. When the OpenData 1.0 `postal_code__v` field is updated for a gray addresses, the full code is populated in the `postal_code_full_us__v` field on US addresses only.

Street Address 1 and Street Address 2

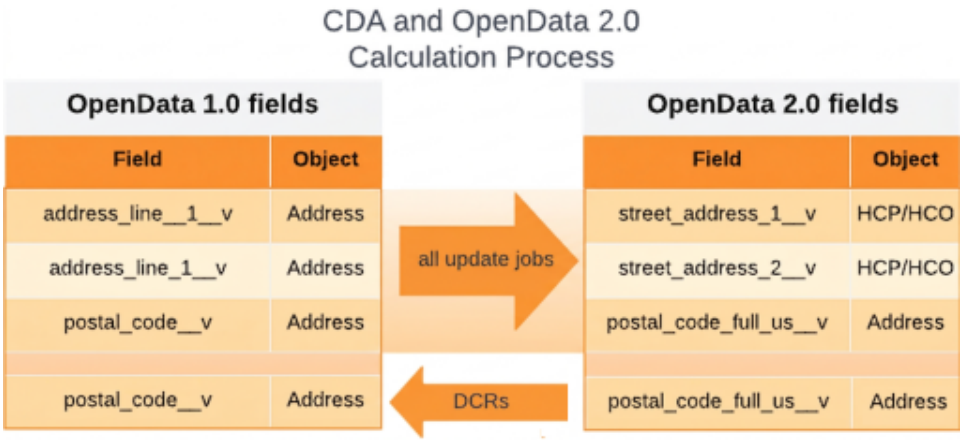
The Street Address fields are added to HCPs and HCOs so you can quickly see the details without scrolling to the address.

To simplify data management and ensure consistency with other denormalized address fields on HCPs/HCOs, these fields are read-only because they are populated from the Address Line fields from the first address on the record (primary_cda__v = Y). The Address Line fields are also locally managed on local (gray) and third-party records.

This is the same process used for the `city_cda__v` field for the CDA data model.

About the CDA and OpenData 2.0 Calculation process

The CDA and OpenData 2.0 calculation process automatically runs in your instance during data update jobs, for example, source subscriptions, data updater, DCRs, and merges.



The process to populate the calculated fields is different for loading data and data change requests.

Data Loading Behavior	DCR Behavior
Load data into the mapped OpenData 1.0 fields using an import file. The calculation process populates the values to the mapped OpenData 2.0 fields. **Important**: If OpenData 2.0 fields are included in the import files the data will be overwritten when the CDA and OpenData 2.0 calculation process runs.	Submit changes to OpenData 2.0 fields. The calculation process maps the values to the OpenData 1.0 fields for Data Stewards to process. Only the `postal_code_full_us__v` field is supported for DCRs.

DCRs on OpenData 2.0 fields

Add and change requests can be submitted for OpenData 2.0 fields from the following applications:

- Vault CRM
- Network MDM - UI and API

Note: If the CDA and OpenData 2.0 Calculation setting is off, changes processed for the `street_address_1__v`, `street_address_2__v`, or `postal_code_full_us__v` fields will not update their mapped OpenData 1.0 fields. The values between the fields could become different.

OpenData 2.0 fields not supported for DCRs

Some existing CDA fields and new fields in the OpenData 2.0 data model are not supported for DCRs.

- **Multivalued reference fields**

  DCRs for multivalued reference fields will be supported in a future release.

- **Read-only fields**

  These field values are calculated from rules only.

The following fields are not supported.

CDA Field	Object	Reason
all_degree_cda__v	HCP	Multivalued field
all_spec_cda__v	HCP	Multivalued field
all_spec_group_cda__v	HCP	Multivalued field
all_spec_local__v	HCP, HCO	Multivalued field
city_cda__v	HCP, HCO	Read-only system field
country_cda__v	HCP, HCO	Read-only system field
latitude_cda__v	Address	Read-only system field
longitude_cda__v	Address	Read-only system field
postal_code_cda__v	HCP, HCO	Read-only system field
spec_group_1_cda__v	HCP	Multivalued field
state_cda__v	HCP, HCO	Read-only system field
veevaid__v	HCP, HCO	Read-only system field

Routing DCRs

Network MDM uses the `hcp_type__v` and `hco_type__v` OpenData 1.0 fields to determine where DCRs are routed.

If changes are made to the `hcp_type_local__v` or `hco_type_local__v` OpenData 2.0 fields, the same value will be populated in the corresponding `hcp_type__v` and `hco_type__v` fields to ensure they are synced.

Considerations for custom HCP types

For add requests, if there is a custom HCP type on the OpenData 1.0 field that is not on the OpenData 2.0 field, the default HCP type will be used to route the DCR. For example, the default HCP type for US HCP records is Prescriber, so the DCR will be routed to Veeva OpenData.

NETWORK MDM FEATURES FOR OPENDATA 2.0

To support OpenData 2.0, features are updated to include the fields.

Profile layouts

Existing profile layouts

OpenData 2.0 fields are not added to existing standard or custom profile layouts.

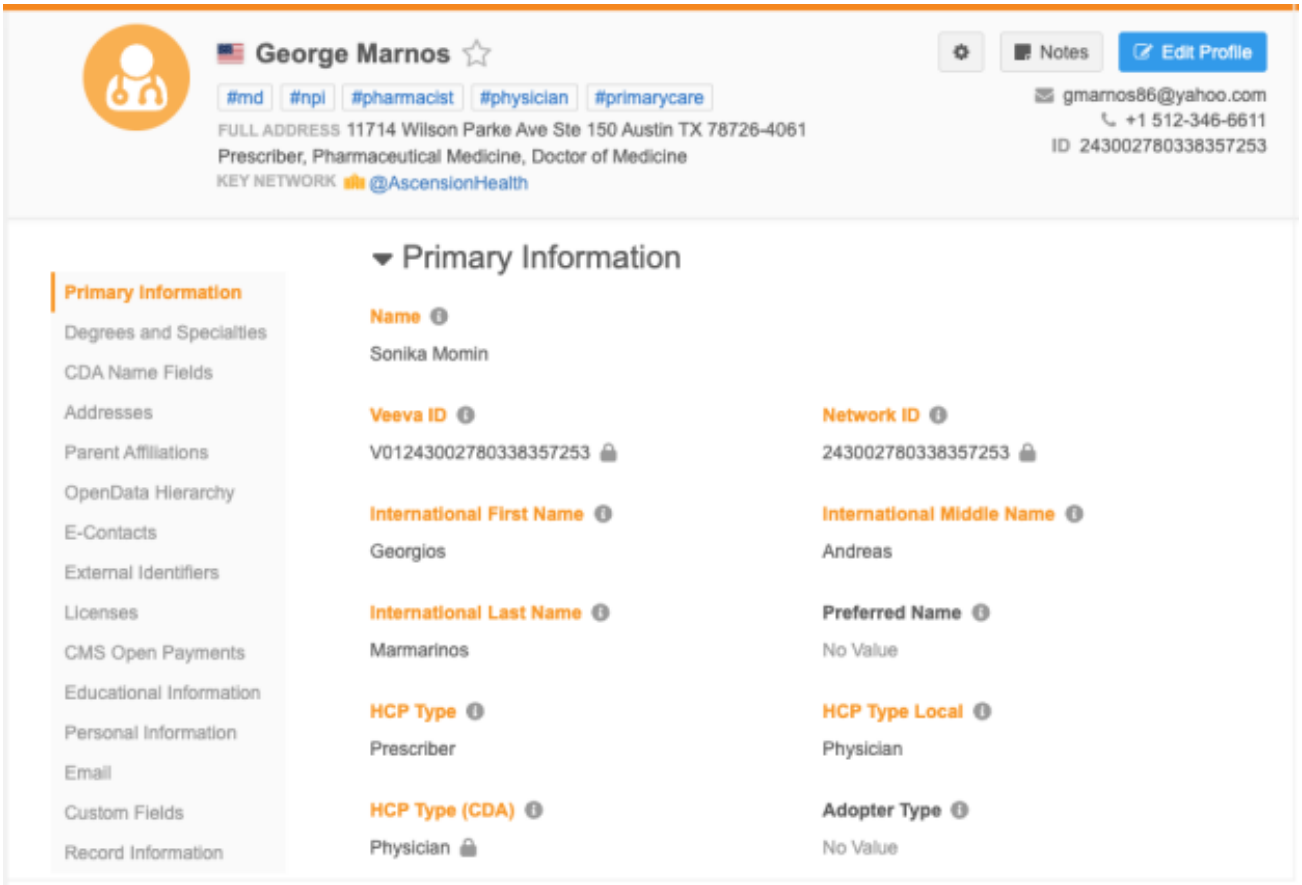
Administrators can add the fields if they choose.

New profile layouts

New profile layouts called `GlobalStandard` are created for HCPs and HCOs to support the OpenData 2.0 fields. They include all existing OpenData 1.0, CDA, and OpenData 2.0 fields. The OpenData 2.0 fields display throughout the record profile in the applicable sections.

These layouts are managed by Veeva and are read-only. They can be cloned so you can customize them for your business purposes.

Example - GlobalStandard HCP layout



Match considerations

The default match rules are not being updated for customer-managed OpenData 2.0 fields in this release. During the matching process, the mapped legacy fields will continue to be used for matching.

Administrators can choose to use OpenData 2.0 fields in match rules.

Important: Ensure the OpenData 2.0 fields are consistently populated on records before using them in match rules.

Network Address Inheritance

If the Network Address Inheritance feature is enabled in your instance, the OpenData 2.0 address fields can be copied from a parent address to a child address on locally managed records.

Note: The three fields (Street Address 1, Street Address 2, Postal Code Full US) that are calculated by the **CDA and OpenData 2.0 Calculation process** are not supported.

The OpenData 2.0 fields must be added to the configuration (**Data Model > Network Address Inheritance**).

Data privacy

Health care providers can request that their personal data be restricted or blocked from processing. To support these requests, records can be flagged as opted-out and then also anonymized so the data is hidden from users and can no longer be updated.

Review a summary of the behavior for new OpenData 2.0 fields for opted out or anonymized records when they are exported to downstream systems.

Field Name	Field Label (EN)	Object	HCP Opt Out Behavior	HCP Anonymize Behavior
all_spec_local__v	All Specialties Local	HCP, HCO	Blank	Blank
child_entity_type__v	Child Entity Type	ParentHCO	Retain	Retain
child_veevaid__v	Child Entity Veeva ID	ParentHCO	Retain	Retain
city_intl__v	City International	Address	Blank	Blank
count_hcp__v	Number of Total Affiliated HCPs	HCO	Blank	Retain
count_prescriber__v	Number of Affiliated Prescribers	HCO	Blank	Retain
entity_object_type__v	Entity Object Type	Address	Retain	Retain
entity_veevaid__v	Entity Object Veeva ID	Address	Retain	Retain
first_name_intl__v	International First Name	HCP	Mask	Mask
grad_institution__v	Graduation Institution	HCP	Blank	Blank
hco_name_english__v	English Name	HCO	Mask	Retail
hco_name_intl__v	International HCO Name	HCO	Mask	Retain
hco_name_short__v	Short Name	HCO	Mask	Retain
hco_ownership__v	Ownership	HCO	Blank	Blank
hcp_reason_status__v	Status Reason	HCP	Retain	Blank
hcp_type_local__v	HCP Type Local	HCP	Retain	Blank
hospital_campus_name__v	Hospital Campus Name	Address	Retain	Retain
hospital_campus_veevaid__v	Hospital Campus Veeva ID	Address	Retain	Retain
job_title__v	Job Title	ParentHCO	Blank	Blank
last_name_intl__v	International Last Name	HCP	Mask	Mask
main_org_name__v	Main Org Name	HCO, HCP	Blank	Blank
main_org_veevaid__v	Main Org Veeva ID	HCO, HCP	Blank	Blank

Field Name	Field Label (EN)	Object	HCP Opt Out Behavior	HCP Anonymize Behavior
middle_name_intl__v	International Middle Name	HCP	Mask	Mask
nhid_2__v	National Healthcare ID 2	HCP	Blank	Blank
parent_veevaid__v	Parent Entity Veeva ID	ParentHCO	Retain	Retain
postal_code_full_us__v	Postal Code Full US	Address	Blank	Blank
postal_code_intl__v	Postal Code International	Address	Blank	Blank
primary_affl_name__v	Primary Affiliation Name	HCP	Blank	Blank
primary_affl_veevaid__v	Primary Affiliation Veeva ID	HCP	Blank	Blank
spec_1_local__v	Specialty Local	HCO, HCP	Blank	Blank
spec_2_local__v	Specialty Local 2	HCO, HCP	Blank	Blank
street_address_1__v	Street Address 1	HCO, HCP	Mask	Mask
street_address_1_intl__v	Street Address International 1	Address	Mask	Mask
street_address_2__v	Street Address 2	HCO, HCP	Blank	Blank
street_address_2_intl__v	Street Address 2 International	Address	Mask	Mask
sub_state_admin_unit__v	Region/County	Address	Blank	Blank
top_org_name__v	Top Org Name	HCO, HCP	Blank	Blank
top_org_veevaid__v	Top Org Veeva ID	HCO, HCP	Blank	Blank
type_of_hierarchy__v	Type of Hierarchy	HCO	Blank	Blank
type_of_relationship__v	Type of Relationship	ParentHCO	Blank	Blank

Vault CRM - Network MDM integration

Vault CRM, Network MDM, and OpenData support the OpenData 2.0 data model, so you can view and manage OpenData 2.0 fields between these applications.

Supported integration features

- Vault CRM Bridge
- Data change requests

IQVIA OneKey

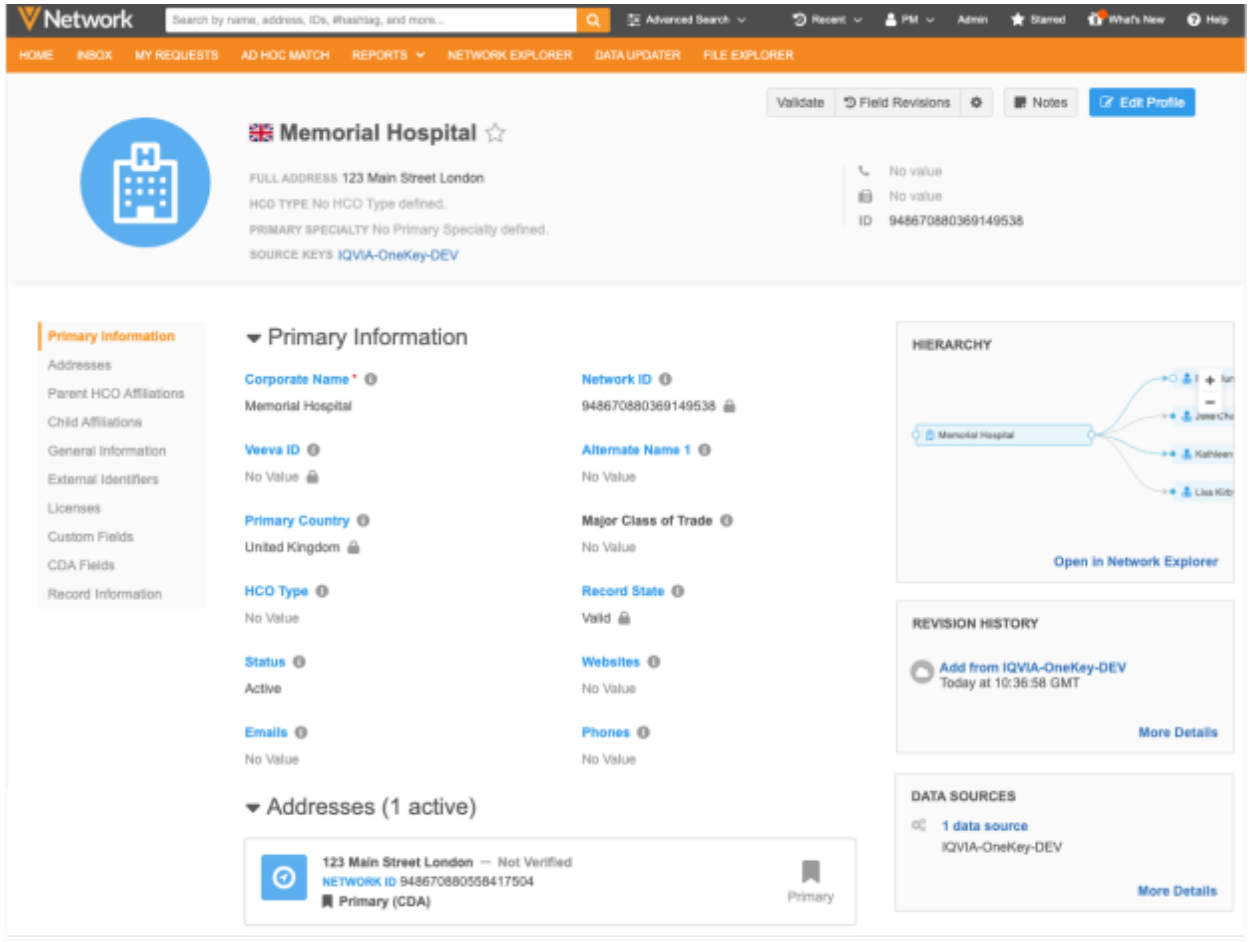
IQVIA OneKey Connector

26R1

A bi-directional connection with IQVIA® OneKey enables you to seamlessly integrate OneKey as your third-party data provider for HCOs and HCPs within Network MDM.

Important: A third-party agreement (TPA) must be in place before OneKey data can be loaded into Veeva Network MDM.

Using existing features, IQVIA data is automatically delivered in a consumable format, so it can be loaded and mastered before being shared with Vault CRM or other downstream systems.



This feature is available by default.

Note: Configuration tasks are required for existing Network MDM features. Details will be available in the *Veeva Network MDM Online Help* for the 26R1.0.1 Production release (May 1, 2026).

Process overview

The integration process is fully automated so Administrators don't have to manually load the third-party data and extract the DCRs for IQVIA to process.

- **Data via file delivery (FTP)**: IQVIA loads data files directly into your Network MDM FTP folder.
- **Loading data into Network MDM**: A scheduled source subscription loads the data into your instance.
- **Integrating with Vault CRM** - The data is pushed to Vault CRM through the Vault CRM Bridge.
- **Submitting DCRs**: Users in Vault CRM and Network MDM can submit add and change requests on OneKey records.
- **Extracting DCRs (API)**: IQVIA extracts the DCRs from your instance using the Search Change Request API.
- **Sending DCR responses**: IQVIA verifies the changes and sends the DCR responses (Accept/Reject) back to your FTP along with the regularly scheduled delta data updates.

  The scheduled source subscription loads the delta files and the DCR response file and updates the records in Network MDM.

Supported objects

- HCO
- HCP
- Address
- License
- Parent HCO

Supported countries

- All countries except China and Japan.

Managing IQVIA data in Network MDM

The following existing features are used for the IQVIA OneKey data integration. Some updates have been made to support the data.

- **Systems** - The system identifies records as third-party master data which defines how the data is visualized, mastered, and updated.

  A new system configuration for IQVIA OneKey is now available.

- **Source subscriptions** - A source subscription assigned to the IQVIA OneKey system is used as the master feed.

  IQVIA will provide files for objects and DCR responses to the Network MDM FTP server. The files will be loaded through this source subscription.

- **Network MDM API** - IQVIA uses the Search Change Request API to pull DCRs for verification and processing against the OneKey database.

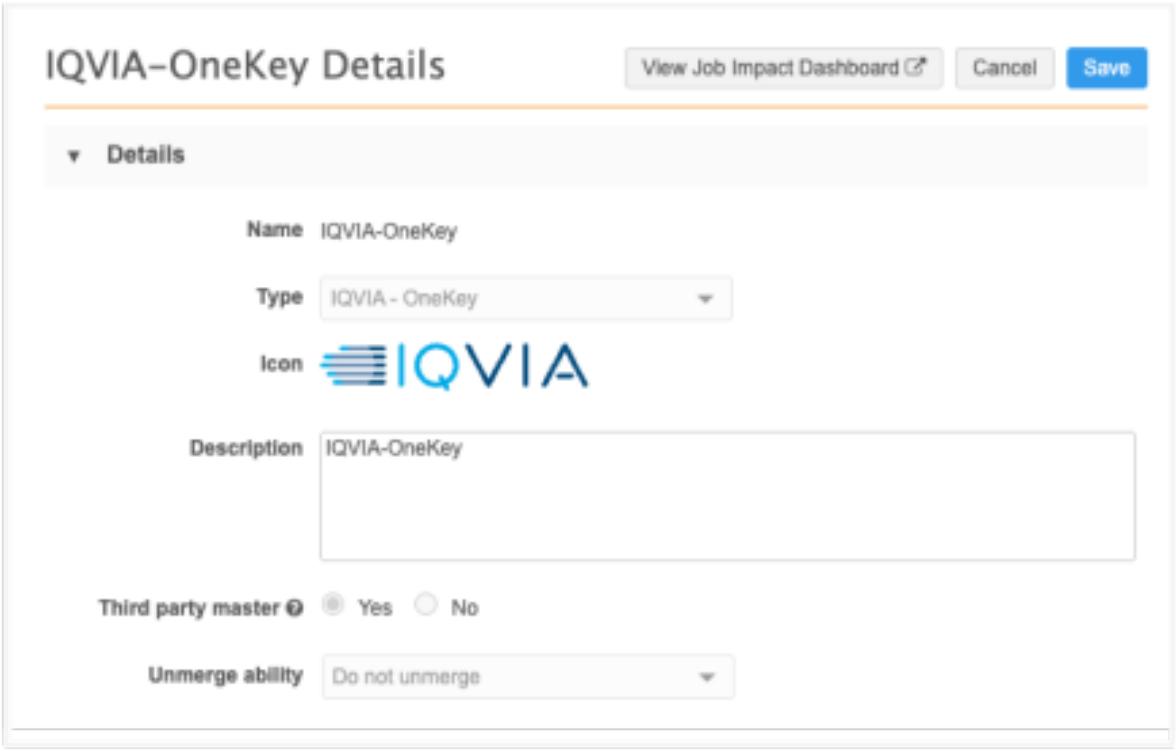
  Updates are made to the API to ensure that IQVIA receives the required details to process the changes and provide the DCR response.

IQVIA-OneKey system

26R1

A third-party master system configuration is now available for IQVIA data.

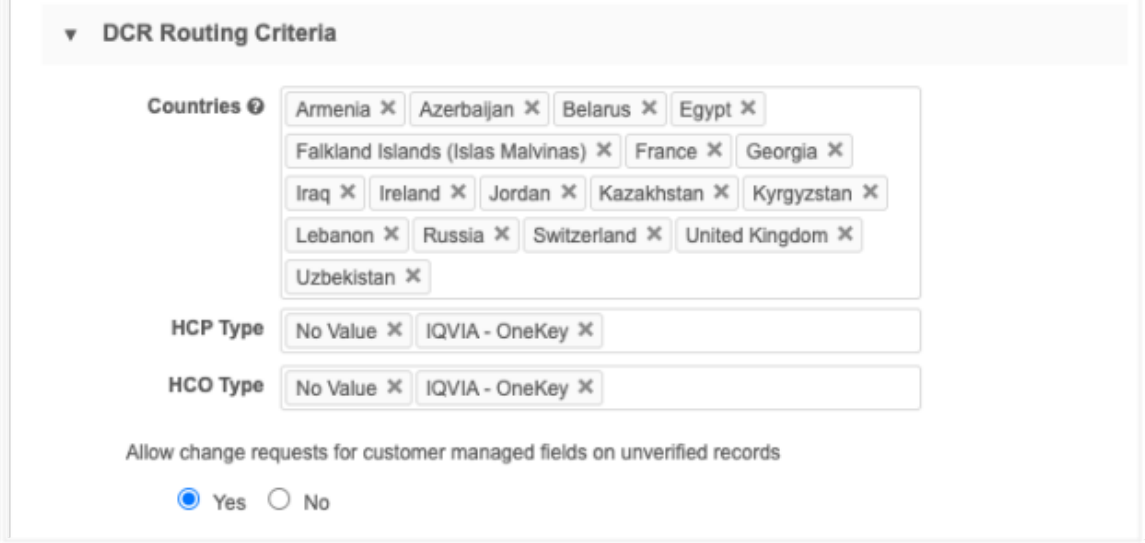
The configuration automatically applies third-party master settings and allows for granular DCR routing by country, object, or specific field.



Add a system

Before loading OneKey data, create a system to assign to the source subscription that will be used as the master feed.

1. In the Admin console, click **System Interfaces > Systems**.
2. Click **Add System**.
3. Type a **Name** and **Description**.
4. Expand the **Type** list and choose **IQVIA - OneKey**.
5. The following settings are automatically applied:
    - **Third party master**
    - **Unmerge ability**
6. In the **DCR Routing Criteria**, define the configuration for routing records to IQVIA for DCR processing.
    - **Countries** - Add the countries.
    - **HCP Type** - Select **All HCP Types**, **None**, **No Value**, or specific types.
    - **HCO Type** - Select **All HCO Types**, **None**, **No Value**, or specific types.



7. **Allow change requests for customer managed fields on unverified records** - Route DCRs for customer-managed fields on unverified third-party master records to local data stewards.

   This can be helpful when users want to add information to a new OneKey record but the record is still pending approval from IQVIA.

8. **DCR enabled fields** - Move all fields that will be managed by IQVIA into the **Selected Fields** pane. CDA fields are now supported for third-party system configurations.

   Changes to the fields will be routed to IQVIA to process. Fields that remain in the **Available Fields** pane will be managed locally.

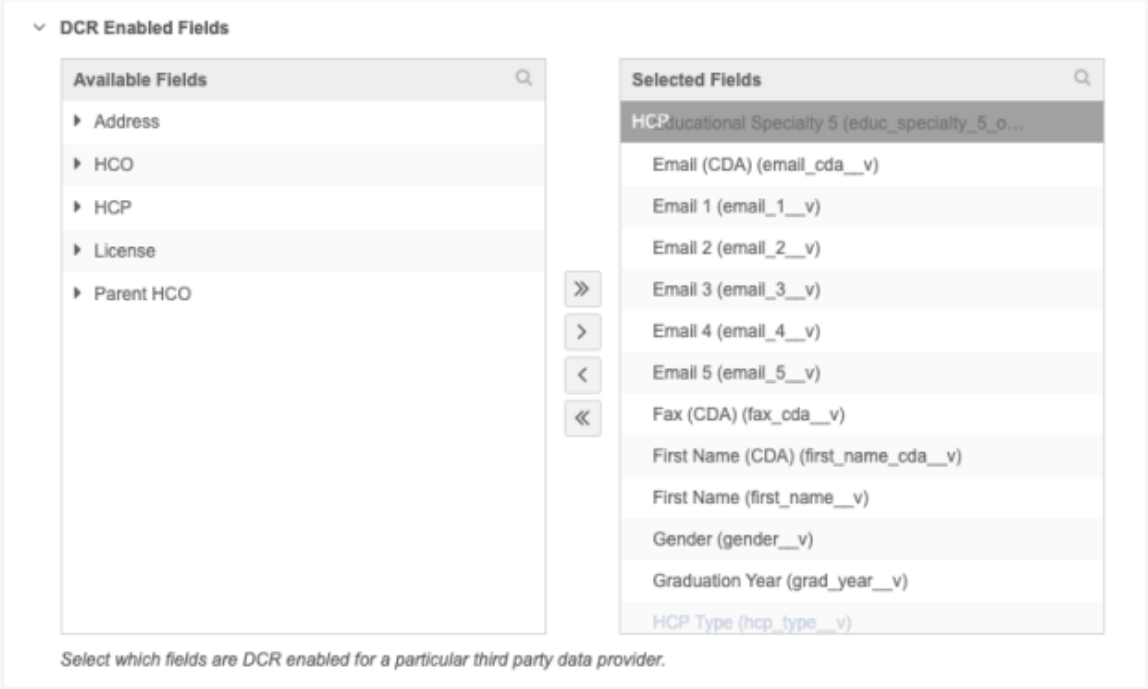
   CDA fields

   CDA fields are supported for IQVIA system configurations.

   When CDA fields are moved to the **Selected Fields** pane, any legacy fields that are mapped to them will also become mastered by IQVIA for example, `first_name_cda__v` and `first_name__v` fields for HCPs would both be mastered by IQVIA.

   Tip: Data Managers and Admins can quickly identify the IQVIA-mastered fields for each object in the data model; they are tagged as "IQVIA". For more information, see the "Data model field tags" feature in these Release Notes.

9. **Save** the system.



After the system is saved, it cannot be changed to another type of system. Existing systems can be changed to **IQVIA - OneKey**.

For additional details about the system settings, see Add a third-party master system in the *Veeva Network MDM Online Help*.

Network MDM API updates

26R1

IQVIA will use the Search Change Request API to retrieve DCRs submitted for OneKey data.

The following updates have been made to the API response to ensure IQVIA receives all required IDs and details for processing DCRs.

- IQVIA OneKey ID fields
- OneKey object details

These updates are available in Network MDM API v38.0 and later.

OneKey ID and details

When the **systemName** parameter is used in the API call, the response includes specific identifiers required by IQVIA to generate a DCR response file to provide back to Network MDM.

IDs

A OneKey ID is included for each object:

- `onekey_id__v` - All objects (HCP, HCO, Address, License, ParentHCO)
- `parent_hco_onekey_id__v` - ParentHCO
- `address_onekey_id__v` - License

If the field value is empty, a null value is returned.

Details

- **object_id** - all objects
- **object_name** - all objects
- **parent_entity_custom_keys** - Parent HCOs

  This contains all the custom keys of the related active HCO.

Sample request

```
https://verteo.veevanetwork.com/api/v38.0/change_request/search?systemName=
IQVIA - OneKey
```

Example response


```
{
   "responseStatus": "SUCCESS",
   "totalCount": 1,
   "offset": 0,
   "limit": 50,
   "change_requests": [
     {
       "change_request_id": "948551927178005663",
       "status__v": "CHANGE_PENDINGREVIEW",
       "result__v": null,
       "entity_type": "HCP",
       "vid_key": "Network:Entity:94854727760897801 6",
       "vid__v": "94854727760897801 6",
       "metadata": {
         "creator": "crmuser@pharma.com",
         "note": "Change at PARENTHCO level on HCP",
         "source": "Veeva Network",
         "system": "change_request"
       },
       "resolution_notes": null,
       "entity": {
         "onekey_id__v": "WUKR00274291",
         "object_id": "948551927177350302",
```

```
          "object_name": "HCP",
          "parent_hcos__v": [
            {
              "vid_key": "Network:Entity:948547277624378976",
              "vid__v": "948547277624378976",
              "object_id": "948551927177350303",
              "object_name": "RELATION",
              "parent_hco_onekey_id__v": "WUKH00012018",
              "onekey_id__v": "WUKR0027429101",
              "role_1_onekey__c": {
                "change_requested": "1TH_ADM003",
                "final_value": null,
                "result": null
              },
              "role_2_onekey__c": {
                "change_requested": "1TH_PAR006",
                "final_value": null,
                "result": null
              },
              "is_primary_relationship__v": {
                "change_requested": "N",
                "final_value": null,
                "result": null
              },
              "external_custom_keys": [
                "IQVIA-OneKey-DEV:RELATION:WUKR0027429101"
              ],
              "parent_entity_custom_keys": [
                "IQVIA-OneKey-DEV:HCO:WUKR0027429569"
              ]
            }
          ],
          "external_custom_keys": [
            "IQVIA-OneKey-DEV:HCP:WUKR00274291"
          ]
        },
        "created_date": "2026-03-04T02:23:40.000-08:00",
        "completed_date": null,
        "taskCountry": "GB",
        "task_type": "CHANGE_REQUEST",
        "original_task_type": "CHANGE_REQUEST",
        "parent_task_ids": [],
        "reserved_vid": null
      }
    ]
  }
```


For details about using the Search Change Request API, see the *Veeva Network MDM Developer Help*.

IQVIA FIELDS

25R3.1

New fields have been added to support IQVIA® OneKey data.

Important: A third-party agreement (TPA) must be in place before IQVIA data can be loaded into Veeva Network MDM.

ID fields

The new ID fields are text type fields.

Field Name	Label	Description	Object
onekey_id__v	OneKey ID	Unique IQVIA - OneKey ID	HCP, HCO, Address, License, ParentHCO
entity_onekey_id__v	OneKey ID of Owner	OneKey Entity ID	Address, License, ParentHCO
parent_hco_onekey_id__v	OneKey Parent Affiliation	Unique Parent HCO OneKey ID	ParentHCO
address_onekey_id__v	Address OneKey ID	Unique address OneKey ID for licenses	License

These are customer managed fields. They will not be managed by Veeva OpenData.

Enable the fields

Administrators and Data Managers can enable the fields for existing instances.

Third-party system owner field

A new reference field is populated when IQVIA data is loaded.

Field Name	Label	Description	Object
third_party_system_owner__v	Third Party System Owner	The external data provider name owning the record.	HCP, HCO, Address, License, ParentHCO

The field uses the **ThirdPartySystemOwner** reference type. It includes one reference code: **IQVIA**.

Enable the field

This field is enabled by default for all new and existing instances.

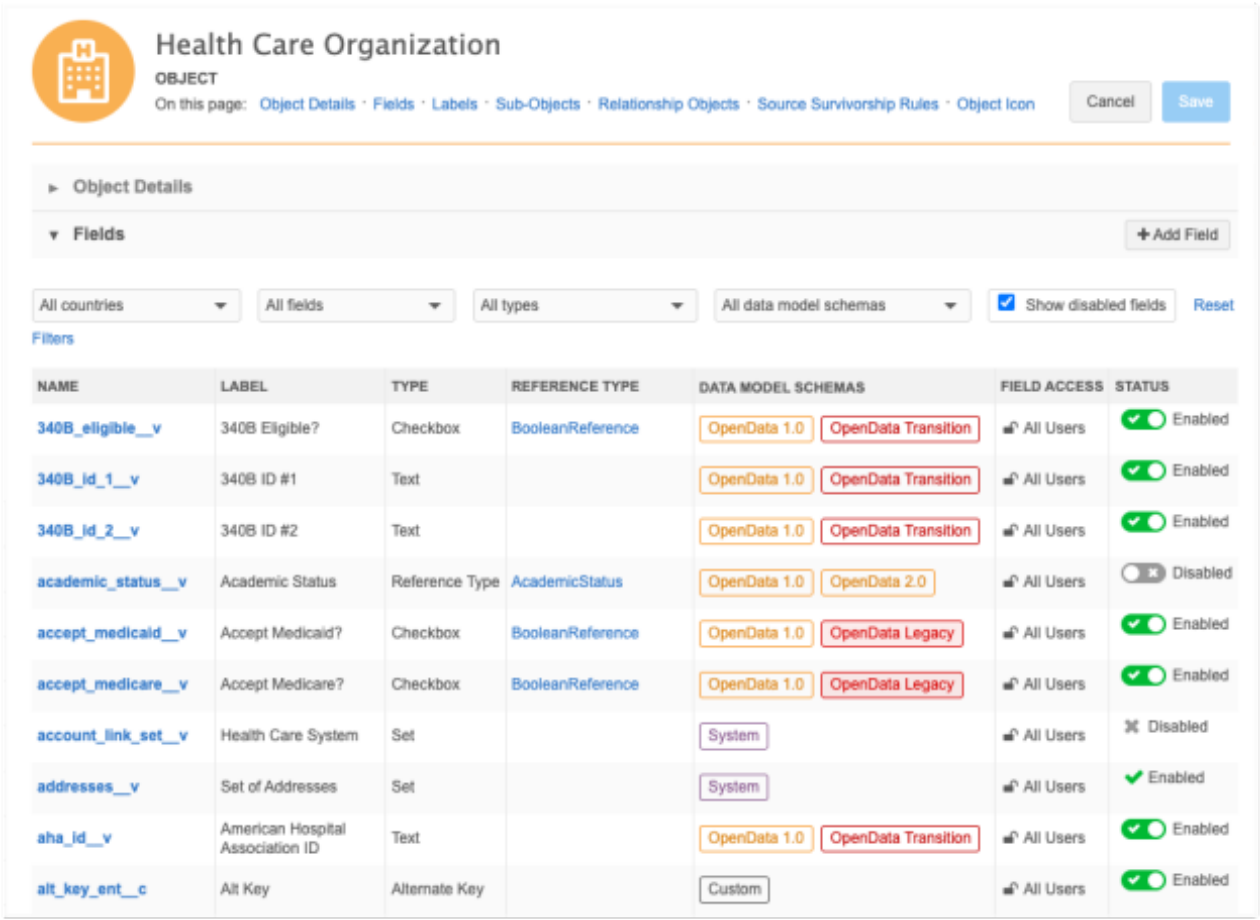
Data model

DATA MODEL FIELD TAGS

26R1

Network supports multiple data model schemas including OpenData 1.0, OpenData 2.0, CDA, IQVIA OneKey, and custom.

Administrators and Data Managers can now easily identify the fields associated to each schema. A tag displays for each field on an object configuration to identify the data model, ownership, and management of the field.



Highlights

- Understand the differences between fields that seem similar. For example, the `hcp_status_reason__v` and `hcp_reason_status__v` fields
- OpenData 2.0 contains a subset of OpenData 1.0 fields. The fields that are not included in OpenData 2.0 will become locally managed in the future. The tags identify those fields so you can understand the impact to your business.
- Export the fields to get a data model report of the **OpenData - Transition** and **OpenData - Legacy** fields.
- Quickly filter CDA or OpenData 2.0 fields so that you can enable the list of fields selectively.

Available tags

The following tags can display. Multiple tags can be applied to each field.

Tag Label	Definition	Example
CDA	Fields in the Common Data Architecture data model. All fields with the _cda__v suffix and the veevaid__v field.	hcp_type_cda__v, city_cda__v
Custom	Fields that are completely managed by customers; all __c fields and some __v fields. The tag is applied to all new custom fields.	primary_neurology__c, city_cda__v
IQVIA OneKey	IQVIA OneKey ID fields and fields defined in the **DCR Routing Criteria** section on the IQVIA third-party system configuration.	onekey_id__v
OpenData 1.0	Non-system OpenData fields that were released before version 26R1.	hcp_type__v
OpenData 2.0	All fields in the OpenData 2.0 data model.	hcp_type_local__v
OpenData Legacy	Fields identified by Veeva OpenData that will become locally managed in version 27R1.0.	language__v
OpenData Transition	Fields identified by Veeva OpenData that will become locally managed in 2033.	phone_1__v, healthcare_provider_id__v
Network	Fields used for specific Network MDM features.	candidate_record__v, key_hco_network_alias__v
System	Fields that are managed and updated by Network MDM. System fields are read-only.	created_date__v, is_veeva_mastered__v
System - OpenData	System-like fields delivered to customers from Veeva OpenData. System fields are read-only.	data_privacy_opt_out__v

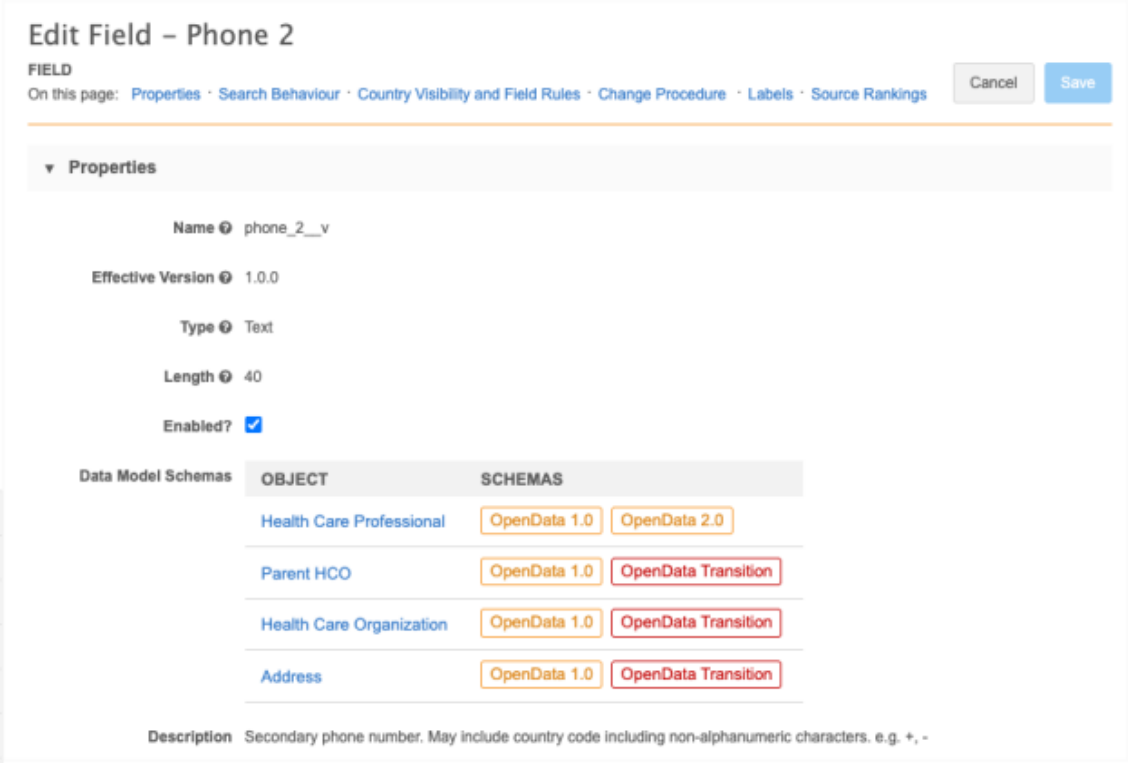
Object considerations

Field tags can vary for the same field depending on its associated object.

To view these specific tags, click a field to open its configuration. The **Data Model Schema** section lists each associated object and its tags.

Example - Phone 2 field

The `phone_2__v` field for HCPs is included in the OpenData 2.0 data model. For HCO, Address, and ParentHCO objects, it is an OpenData Transition field and will become locally managed in 2033.



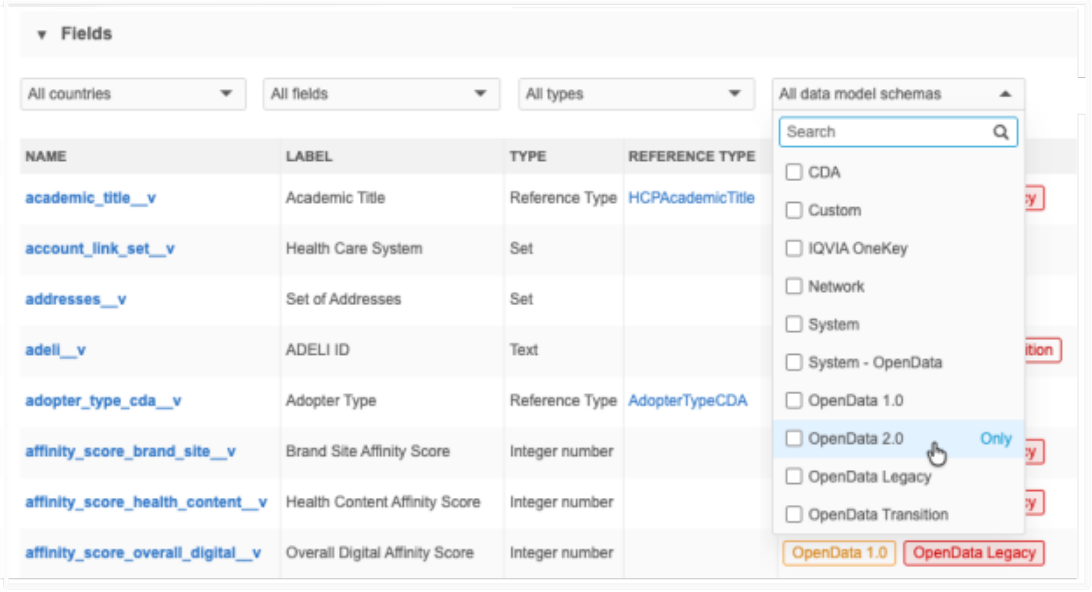
Country considerations

OpenData Legacy and **OpenData Transition** tags do not display for Network MDM instances in China.

Filter fields on schema

By default, all data model schema display for fields on an object configuration. To filter the list for a specific filter, choose the tag in the list.

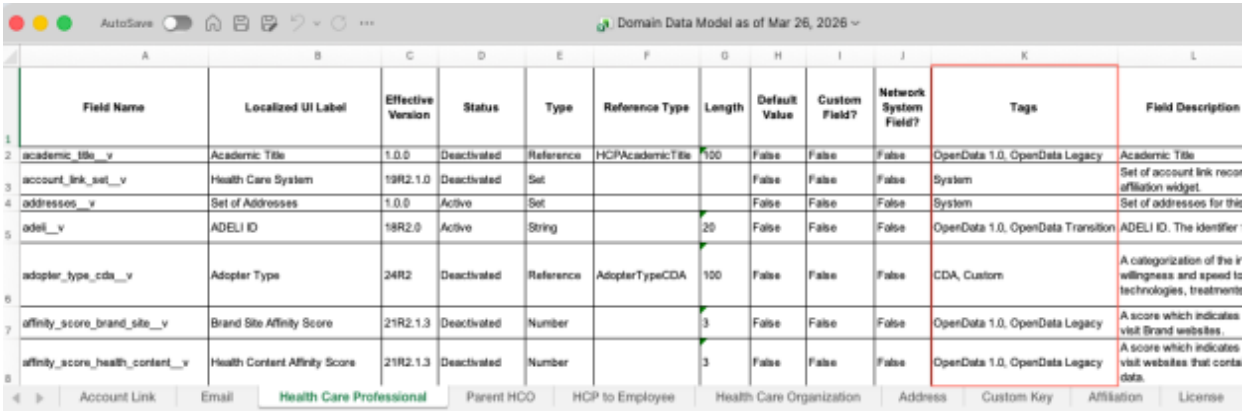
The filter condition is OR, so all selected tags display.



Data model export

Field tags are included in the data model export.

A **Tags** column now displays the data model schema for each field.



Domain Data Model as of Mar 26, 2026

Field Name	Localized UI Label	Effective Version	Status	Type	Reference Type	Length	Default Value	Custom Field?	Network System Field?	Tags	Field Description
academic_title__v	Academic Title	1.0.0	Deactivated	Reference	HCPAcademicTitle	100	False	False	False	OpenData 1.0, OpenData Legacy	Academic Title
account_link_set__v	Health Care System	19R2.1.0	Deactivated	Set			False	False	False	System	Set of account link reco affiliation widget.
addresses__v	Set of Addresses	1.0.0	Active	Set			False	False	False	System	Set of addresses for thi
adeli__v	ADELI ID	18R2.0	Active	String		20	False	False	False	OpenData 1.0, OpenData Transition	ADELI ID. The identifier
adopter_type_cda__v	Adopter Type	24R2	Deactivated	Reference	AdopterTypeCDA	100	False	False	False	CDA, Custom	A categorization of the ir willingness and speed to technologies, treatments
affinity_score_brand_site__v	Brand Site Affinity Score	21R2.1.3	Deactivated	Number		3	False	False	False	OpenData 1.0, OpenData Legacy	A score which indicates visit Brand websites.
affinity_score_health_content__v	Health Content Affinity Score	21R2.1.3	Deactivated	Number		3	False	False	False	OpenData 1.0, OpenData Legacy	A score which indicates visit websites that conta data.

Account Link | Email | Health Care Professional | Parent HCO | HCP to Employee | Health Care Organization | Address | Custom Key | Affiliation | License

Network MDM API

To support field tags, updates are made to the Retrieve Fields Metadata API.

These updates are supported in v38.0 and higher.

Retrieve fields

When the **details** parameter is used with the *full* value, the response includes a new field called **tagIds**. It lists the tags for each object associated to the field.

Sample request

```
https://my.veevanetwork.com/api/v38.0/metadata/fields?details=full
```

Sample response

```
{
   "fieldId": "record_state__v",
   "type": {...},
   "labels": {...},
   ...
   "primary": false,
   "tagIds": {
     "ADDRESS": [
       "system_vod",
       "system",
       "iqvia_ok"
     ],
     "HCO": [
       "system_vod",
       "system",
       "iqvia_ok"
     ],
```

```
      "HCP": [
        "system_vod",
        "system",
        "iqvia_ok"
      ],
      ...
    }
  },
```

Retrieve fieldTags API

Integration users can use this new API to return the list of active tags available for data model fields.

Sample request

```
GET https://my.veevanetwork.com/api/v38.0/metadata/fieldTags
```

Sample response

```
{
   "fieldTags": [
     {
       "id": "cda",
       "color": "orange",
       "labels": {
         "en": "CDA"
       }
     },
     {
       "id": "custom",
       "color": "grey",
       "labels": {
         "en": "Custom"
       }
     },
     ...
   ]
 }
```

FIELD LABEL UPDATES

26R1

The following field labels have been updated to more accurately reflect their purpose.

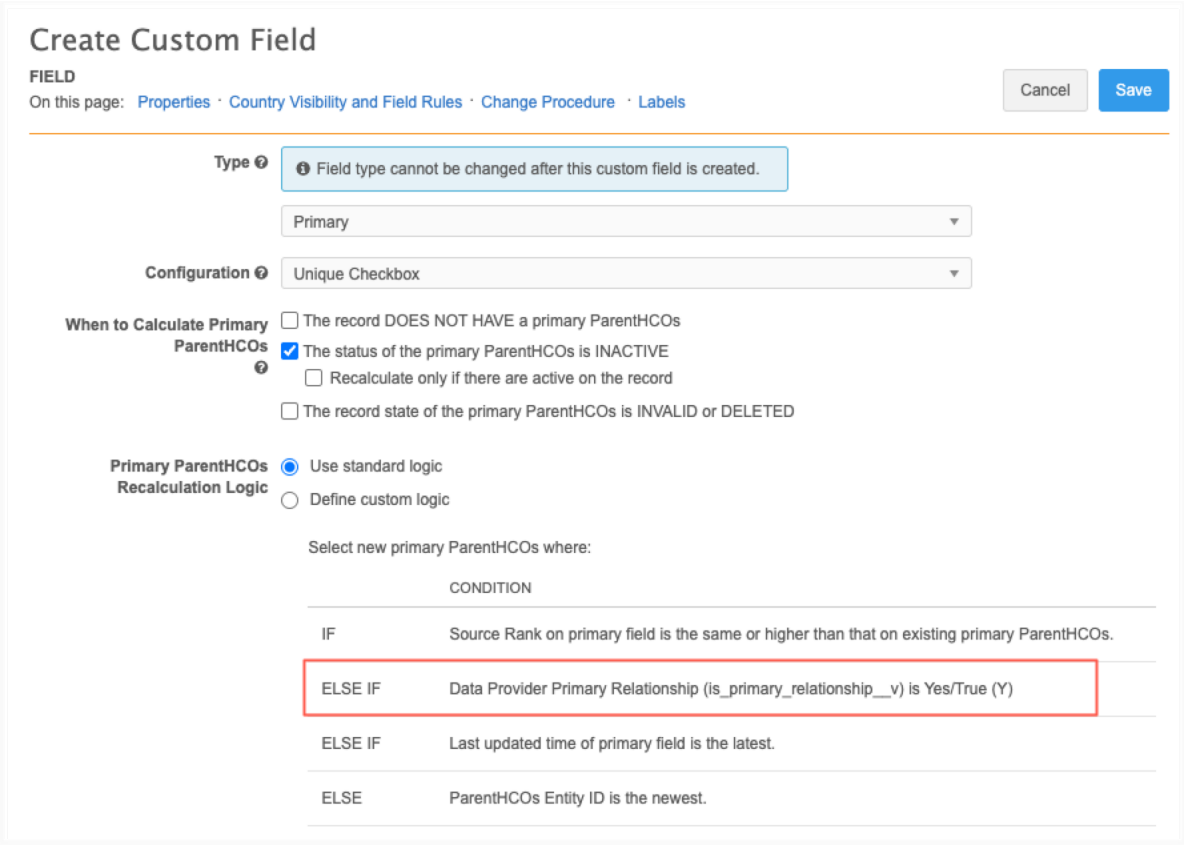
Field	Previous Label (EN)	New Label (EN)	Object
cbsa__v	CBSA	Metropolitan (CBSA)	Address
hcp_type_cda__v	Type (CDA)	HCP Type (CDA)	HCP
is_primary_relationship__v	Primary Relationship?	Data Provider Primary Relationship	Parent HCO
va_dod_affiliated__v	Affiliated with VA_DOD?	Veterans Affairs - Department of Defense	HCO

The labels are changed by default in your Network MDM instance.

PRIMARY AFFILIATION UPDATES

26R1

The Unique Checkbox primary calculation standard logic is updated to consider the `is_primary_relationship__v` field when the value is *Yes/True*. Veeva OpenData and third-party data sources populate this field value. The updated logic ensures that the master data relationships are prioritized.



This enhancement is enabled by default.

Primary ParentHCO Recalculation Logic

The primary calculation logic runs when a new primary is defined, or recalculated, depending on the options chosen in the Unique Checkbox configuration.

The requirement to consider the Primary Relationship field is added as the second (**2**) criteria in the standard logic.

Network MDM recalculates primary using the following conditions (in this order) to match against any existing primary.

1. **Source rank** - The rank on the primary field is the same or higher than the existing primary Parent HCOs (rank of 1 is highest).
2. **Primary Relationship** - Primary Relationship (`is_primary_relationship__v`) is Yes/True.
3. **Date and time** - Last updated time of primary field is the latest.
4. **Network ID** - Parent HCOs Entity ID is the newest.

Tiebreakers

- If multiple parent HCOs have the Primary Relationship field value as *True*, Network sets the parent HCO with the newest Network ID as the primary affiliation.
- If a Veeva or third-party managed parent HCO and a customer-managed parent HCO both have the Primary Relationship field value as *True*, the parent HCO that is mastered is set to primary. Mastered affiliations are prioritized over customer-managed affiliations.

Impact to existing primary affiliation configurations

There is no impact to existing primary affiliations until the current primary no longer qualifies and the primary is recalculated.

For details about Unique Checkbox configurations, see Unique Checkbox primary fields in the *Veeva Network MDM Online Help*.

CLUSTER MANAGEMENT

25R3.1

Customers can enrich addresses for additional providers and countries by adding cluster codes.

The following enhancements are available in this release.

Country support

Cluster codes are now available from IQVIA® for the following countries:

- Finland
- Norway
- Romania
- Sweden

Important: A TPA must be signed with IQVIA before this data can be used in the Cluster Management feature.

For more information, see Managing cluster data in the *Veeva Network MDM Online Help*.

Updated cluster codes

Updated cluster codes from IQVIA are available for the following countries:

- Australia - Version 2.0
- Spain - Version 5.0

To update addresses with the latest cluster codes:

1. In the Admin console, click **Data Model > Cluster Management**.
2. Select the country / IQVIA cluster configuration.
3. In the **Cluster Management Details** section, expand the **Cluster Version** field and choose the latest version.
4. **Save** your changes.
5. Click **Refresh Addresses** to run a data maintenance job to ensure that all addresses for the country have the latest cluster codes.

The new cluster version is available by default if you have the IQVIA country/provider combination enabled in your Network MDM instance.

MALAYSIAN ADDRESSES

25R3.1

Malaysian addresses are reformatted to ensure that the complete address data is sent to downstream systems like Veeva CRM and Vault.

This enhancement is enabled by default in your Network MDM instance.

Supported addresses

Malaysian addresses are reformatted if they have been processed by Network MDM's third-party address cleansing service if the **Address Verification Status** field value is any of the following:

- V (Verified)
- A (Ambiguous)
- P (Partially Verified)
- U (Unverified)
- NS (Not Supported)
- DS (Data Steward Approved)

It applies to all addresses regardless of ownership (locally managed, Veeva OpenData, and third-party managed).

Address formatting

Addresses are reformatted during source subscription jobs, on the Profile page, or in data change requests.

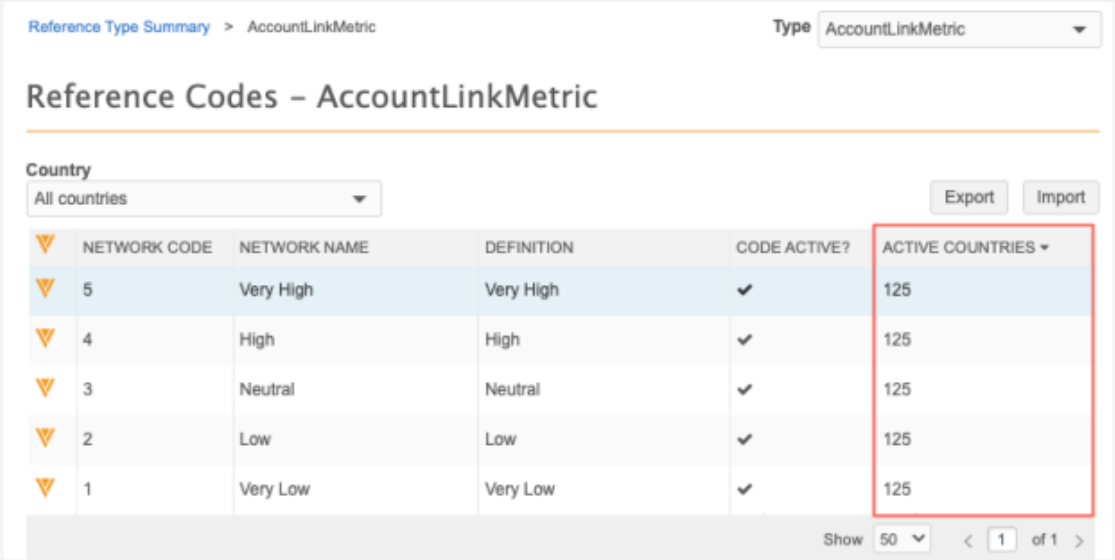
Malaysian addresses are reformatted with the following rule.

Address field	Details
Address line 1	**Contains**: Suite number (`sub_building__v`) building (`building__v`), street number (`premise__v`), street name (`thoroughfare__v`) Each entry is separated by a comma (,). Cannot exceed 80 characters. Otherwise, the values in the building__v and thoroughfare__v fields will move to **Address line 2**.
Address line 2	**Contains**: Dependent locality (dependent_locality__v) Can include the building__v and thoroughfare__v fields if they are moved from **Address line 1**. The number of characters cannot exceed 100. Otherwise, the value will be truncated.
Address line 3	empty

REFERENCE CODE COUNTRY VISIBILITY

25R3.1

The Reference Codes page now displays the exact number of active countries for each code. This replaces the previous checkmark icon, providing a clearer view of country coverage at a glance. As always, Administrators and Data Managers can click the code to view the full list of active countries.



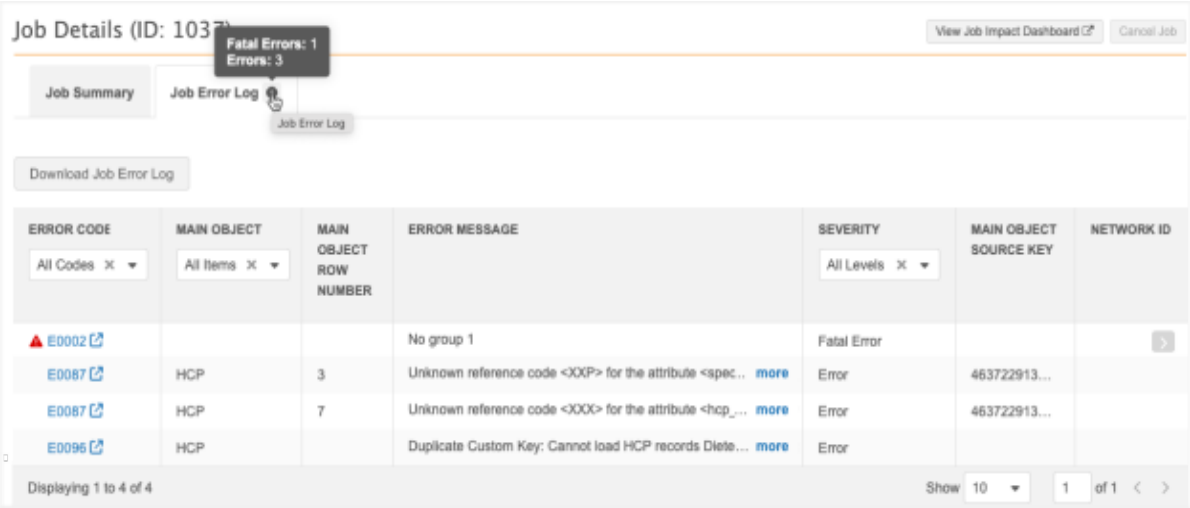
This enhancement is enabled by default in your Network MDM instance.

Subscriptions

JOB ERROR LOG

25R3.1

Administrators and Data Managers can more easily troubleshoot and resolve job issues using the improved job error log, detailed event codes, and enhanced job statuses.



This enhancement is enabled by default for all new jobs.

Jobs that ran before the 25R3.1 release do not include these enhancements.

Highlights

- **Simplified Troubleshooting**: Common events now include unique error codes and detailed descriptions to provide clear guidance on how to resolve issues.
- **Centralized Job Error Log**: A new **Job Error Log** tab on the Job Details page provides a dedicated space to review all job events in more detail.
- **Enhanced Job Status**: Job outcomes now provide more granular feedback, clearly distinguishing between a "Completed" status and those that have "Completed with errors/warnings."
- **Prioritized Event Severity**: Events are now categorized as **Fatal Error**, **Error**, **Warning**, or **Info**. To speed up resolution, **Fatal Errors** are highlighted and pinned to the top of the log, while summary counts for each severity level are visible directly on the tab for a quick health check.

Supported subscriptions

- Data Maintenance Subscriptions
- Data Updater jobs
- OpenData Subscriptions
- Source Subscriptions
- Target Subscriptions

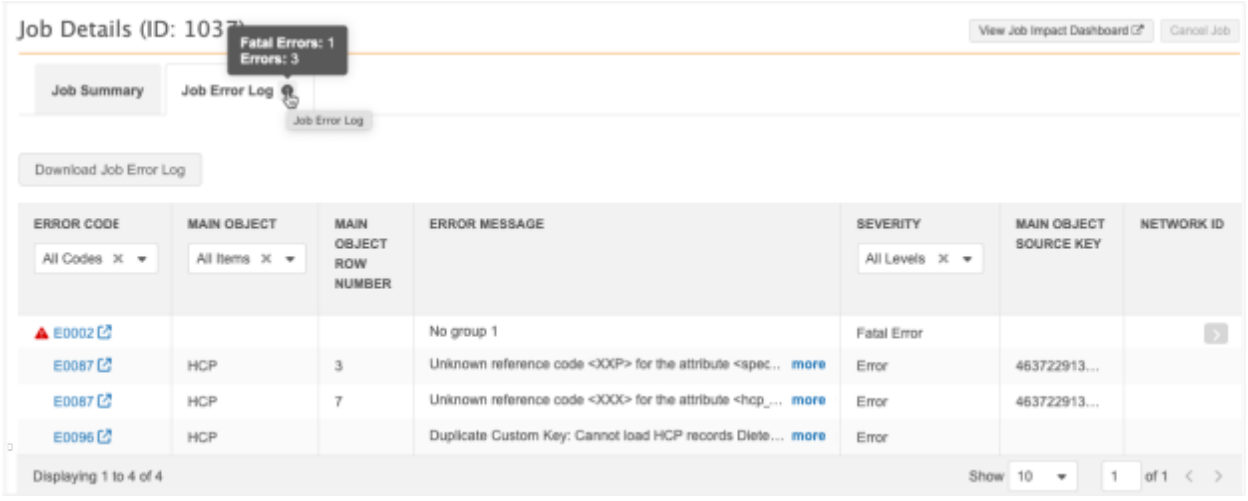
Enhanced job error log

The new **Job Error Log** tab lists all events that occurred during the job with details to help you to troubleshoot and resolve the issues. Previously, job events displayed at the bottom of the Job Details page.

Note: If the job completed without errors, the **Job Error Log** tab is dimmed.

On the tab, hover over the **Info** icon on the tab to display a count for each error severity to give you a quick summary of the issues.

- Click the tab to display the job events.



Event details

Each job event is logged in the table with the following details:

Column	Description
Error Code	A unique code assigned to common errors, warnings, and info messages. **Examples** • Error - E0087 • Warning - W0100 • Info - I0100 The code displays as a link. Click the link to view more details in the *Veeva Network MDM Online Help*. If an error code does not display, it is not a common error. Contact Veeva Support for assistance. If the error is not documented, the **Info** icon displays. Contact Veeva Support for assistance.
Main Object	The HCP, HCO, or custom main object of the record with issues.
Main Object Row Number	The row number in the main object's source file (for example, HCP) where the issue originated. Note that this reference always refers to the main object's file, even if the actual error occurred within a related sub-object file (for example, Address).
Error Message	The reason the issue occurred.
Severity	Identifies each job event as one of the following: **Fatal Error**, **Error**, **Warning**, or **Information**. Fatal errors are highlighted and pinned to the top of the list so you can quickly find the issue that failed the job. **Tip**: Filter on the severity to quickly find errors.
Main Object Source Key	The identifier from the source file. Hover over the identifier to display the **Copy** icon. Copy the ID so you can quickly find the issue in the source file. Populated only if the identifier is available.
Network ID	The Network ID of the main object. Populated only if the identifier is available.

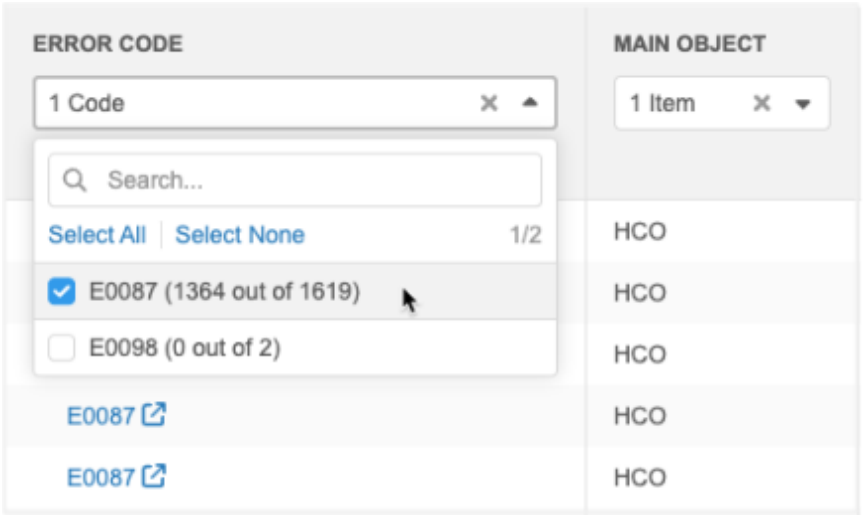
Filter the table

The log can be filtered by the **Error Code**, **Main Object**, and **Severity** columns.

Expand the header field to display a count for each item in the column. The count identifies the selected number and the total number.

Example

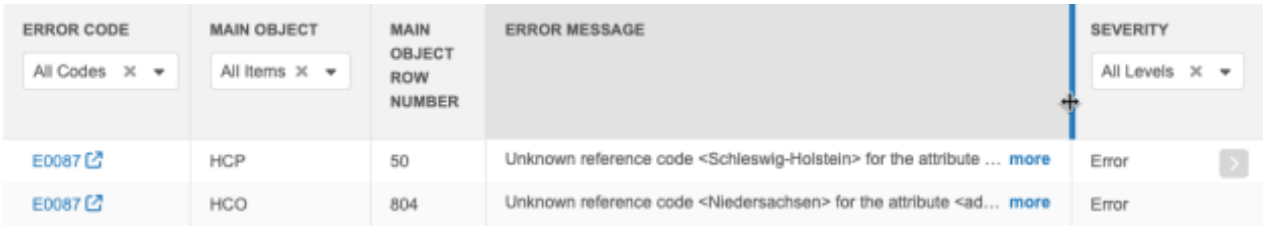
Filter the log to display a specific error code (E0087) and main object (HCO).



As you filter the table, the counts update to display the selected and total number that apply.

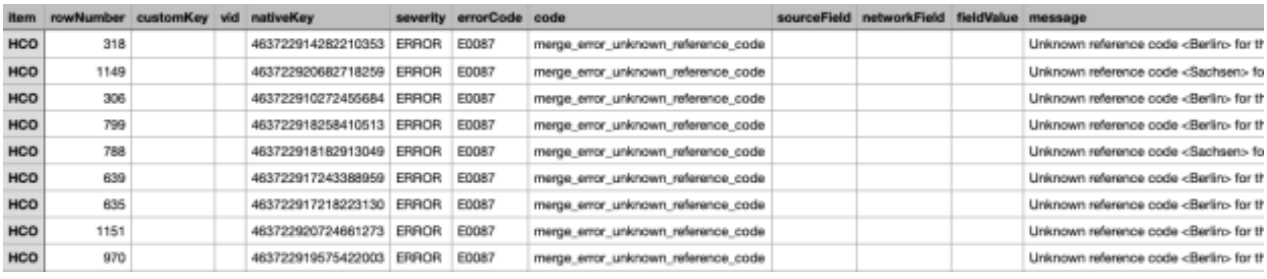
Expand columns

If the column data is truncated, hover over the column header border to temporarily resize the column.



Download Job Error Log

Click the button to download the log as a .csv file.



Item	rowNumber	customKey	vid	nativeKey	severity	errorCode	code	sourceField	networkField	fieldValue	message
HCO	318			463722914282210353	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	1149			463722920682718259	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Sachsen> fo
HCO	306			463722910272455684	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	799			463722918258410513	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	788			463722918182913049	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Sachsen> fo
HCO	639			463722917243388959	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	635			463722917218223130	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	1151			463722920724661273	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	970			463722919575422003	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th

The **Download Job Error Log** button is now always available on the **Job Error Log** tab.

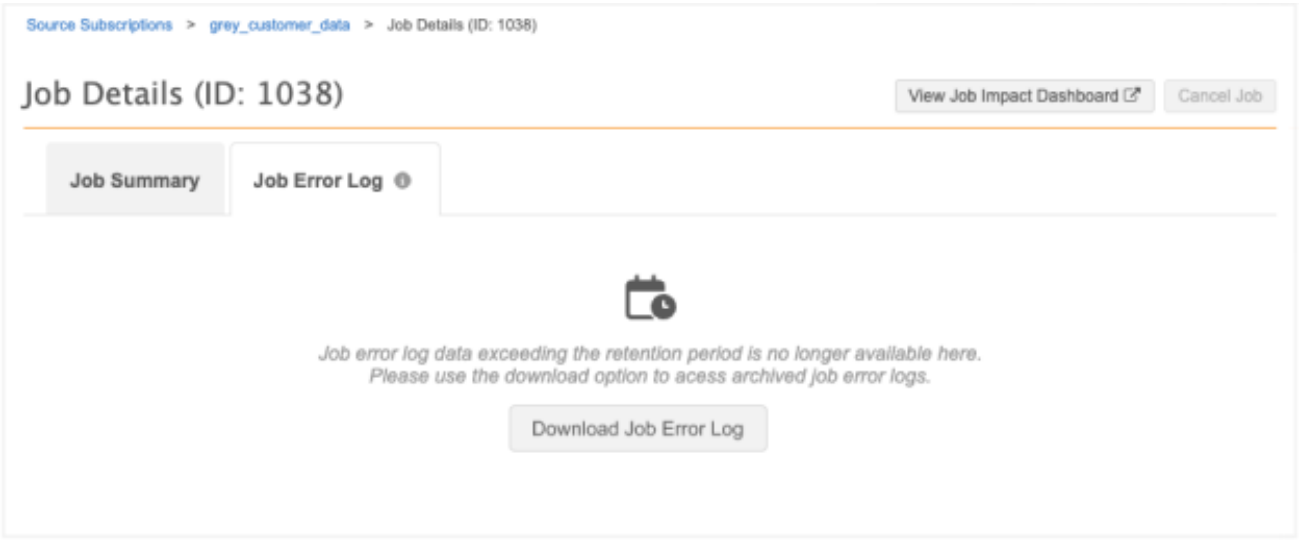
Note: Previously, the button was available only if the **Job Error Log** option was selected in the subscription configuration. Now, selecting that option exclusively saves the job error log as a .csv file in the **logs** root folder on your Network MDM FTP.

Error log retention

The details on the **Job Error Log** tab are available for at least six months.

If the time is exceeded, a message advises that the data is no longer available. Click **Download Job Error Log** to retrieve the archived error log.

The .csv file will be downloaded to your local computer.



Running jobs

You can access the **Job Error Log** tab while the job is running. It displays events as they occur. Refresh the page to view updated events.

This is helpful so you can cancel the job based on the interim results of the job.

Source subscription error logs

The **Download Job Error Log** button is now always available on the **Job Error Log** tab.

Previously, the button was available only if the **Job Error Log** option was selected in the subscription configuration. Now, selecting that option exclusively saves the job error log as a .csv file in the **logs** root folder on your Network FTP.

Updates for the downloaded log file

The source subscription error log file includes the following enhancements:

- **item** - Identifies that object containing the issue.
- **rowNumber** - Identifies the row number in the source file with the issue.
- **errorCode** - Displays the unique code for the job event.
- **severity** - Includes the FATAL_ERROR severity.

item	rowNumber	customKey	vid	nativeKey	severity	errorCode	code	sourceField	networkField	fieldValue	message
HCO	318			463722914282210353	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	1149			463722920682718259	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Sachsen> fo
HCO	306			463722910272455684	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	799			463722918258410513	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	788			463722918182913049	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Sachsen> fo
HCO	639			463722917243388959	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	635			463722917218223130	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	1151			463722920724661273	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th
HCO	970			463722919575422003	ERROR	E0087	merge_error_unknown_reference_code				Unknown reference code <Berlin> for th

Enhanced job status

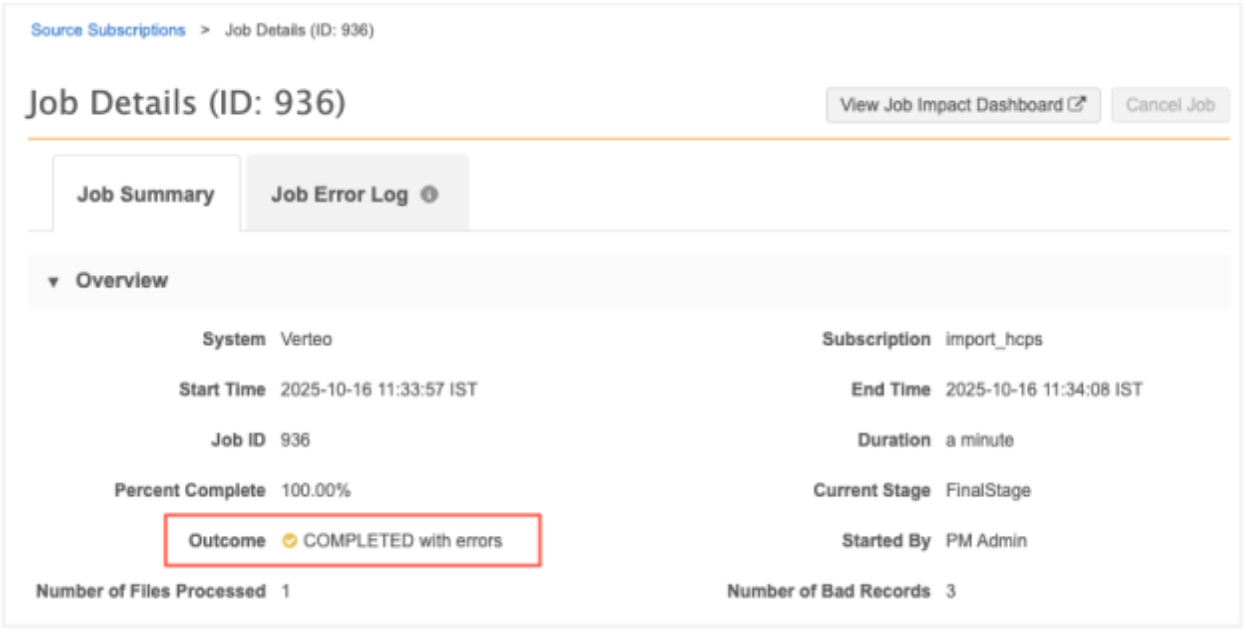
Job outcomes are updated to identify jobs that completed warnings or errors so you know when further investigation is required. Previously, the status was either **Completed** or **Failed**.

Job Details page

On the **Job Summary** tab, the **Outcome** field is updated to display the full job status.

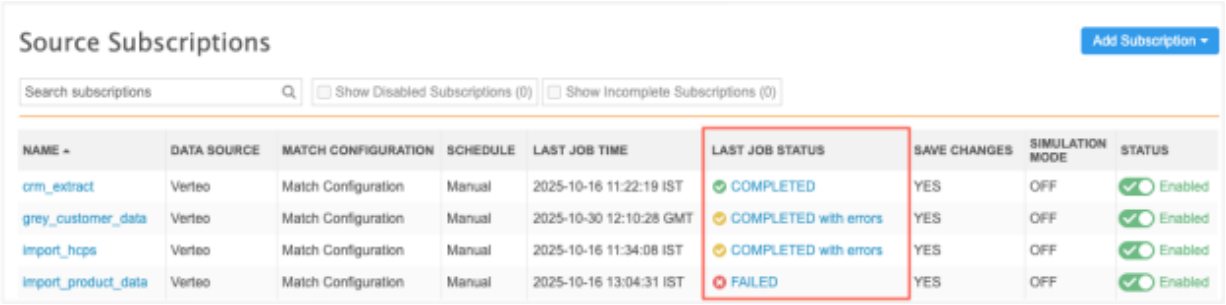
- Completed
- Completed with warnings
- Completed with errors
- Completed with errors and warnings
- Failed

Example Job Summary



The enhanced job status also displays on the main subscription page in the **Last Job Status** column for each subscription.

Example - Source subscriptions

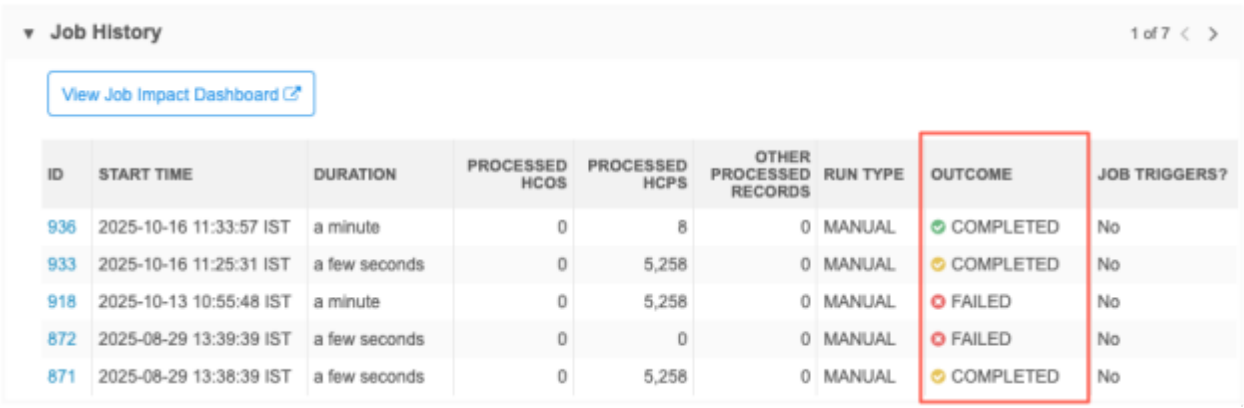


Job History

The **Job History** section displays at the bottom of a subscription configuration after a job runs.

The **Outcome** column is updated to display the job status with a colored icon to identify jobs that completed with issues.

- **Completed** (green icon) - The job completed with no issues.
- **Completed** (yellow icon) - The job completed with errors, warnings, or both.
- **Failed** (red icon) - The job did not complete.



Reporting on job status details

The Job Details reporting table includes the **status_details** field. Include the field in your advanced job queries to distinguish between jobs that completed and jobs that completed with errors or warnings.

To include the field in your query:

1. On the Network menu bar, click **Reports > SQL Query Editor**.
2. In the reporting tree view, expand the **Data Loading & Matching** section.
3. Expand the **job (Job Details)** table and scroll to the **status_details (Outcome Details)** field.
4. Add the field to your job report to see the detailed outcome in the results.

Job status details in Network MDM API responses

API calls that return job status in responses can now distinguish between jobs that completed and jobs that completed with errors or warnings.

This is supported in Network MDM API v37.0 and later.

New property

```
job_status_details
```

Sample response

```
{
    "responseStatus": "SUCCESS",
    "job_id": 1040,
    "job_status": "COMPLETE",
    "created_date": "2026-01-12T02:14:09.000-08:00",
    "job_status_detail": "COMPLETED_WITH_ERRORS",
    "subscriptionId": 148,
    "subscriptionName": "import_hcps",
    "completed_date": "2026-01-12T02:14:14.000-08:00",
    "durationInMilliseconds": 5000,
    "type": "MANUAL",
    "errorCount": 4,
    "badRecordCount": 4,
    "recordCount": 8,
    "filesProcessed": 1,
    "dataLoadSummary": {
        "HCP": {
            "rowsRead": 8,
            "rowsParsed": 8
        }
    },
    "processedDataSummary": {
        "HCP": 8
```

The following values can be returned:

- COMPLETED
- COMPLETED_WITH_WARNINGS
- COMPLETED_WITH_ERRORS
- COMPLETED_WITH_ERRORS_AND_WARNINGS
- FAILED

Supported API calls

- Retrieve a subscription job status
- Retrieve a source subscription job status
- Retrieve a target subscription job status
- Retrieve a compliance subscription job status

Integrations

VAULT CRM BRIDGE FIELD MAPPING

26R1

A new field in Vault CRM, **Data Source**, helps users identify the source for Account, Address, and Child Account records.

When the Vault CRM Bridge runs, the **Data Source** field will be populated with the value from the mapped field from Network MDM, **Third Party System Owner**.

Support for NAS (Network Account Search) and DCR account import will be in a future Vault CRM release.

Data source field mapping

The **Third Party System Owner** field has only one value: *IQVIA*. If the field value is null, the **Record Owner Type** field value is populated for **Data Source** instead.

Network MDM Field record_owner_type__v	**Network MDM Field** third_party_system_owner__v	**Vault CRM Field** data_source__v
VOD		veeva__v
LOCAL		self_managed__v
TPP		other_third_party__v
TPP	IQVIA	iqvia__v

Map the fields

The fields are automatically mapped for the Vault CRM Bridge.

The fields will not be mapped in the following situations:

- The field is not enabled for all object types in Vault.
- Both the `third_party_system_owner__v` or `record_owner_type__v` fields are not included in the exported file from the target subscription.

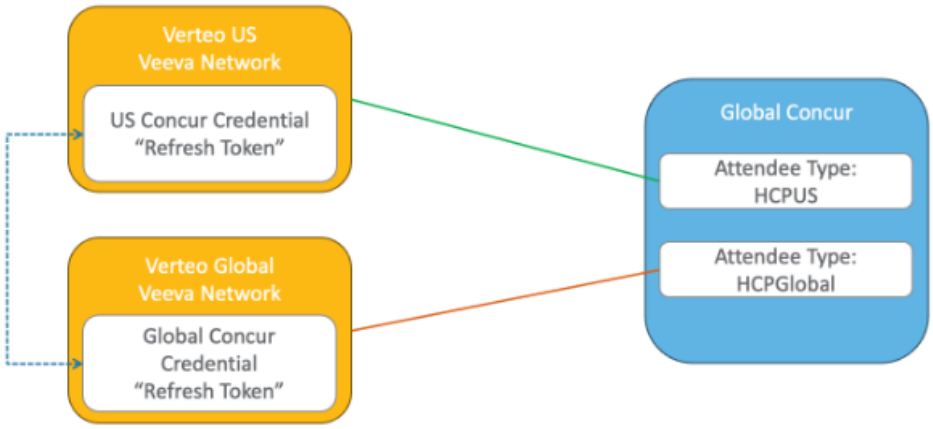
For more details about the field, see Record Data Sources for Account, Child Account, and Address in the *Veeva Vault CRM Online Help*.

CONCUR CONNECTOR SUPPORT

26R1

Organizations with a global SAP Concur environment can now connect seamlessly to multiple regional or business-specific Network MDM instances.

Administrators can share the Concur credential between Network MDM instances using different Concur attendee types. This centralizes your expense management system but allows users to search and download HCP data from their specific Network MDM instance.



This feature is enabled by default if you purchased the Concur Connector for your Network MDM instance.

Process

Configure the Concur Connector on each Network MDM instance.

For detailed information, see the Network Concur Connector topics in the *Veeva Network MDM Online Help*.

Important: On the new instance create the Concur credential and share the **Authorization Code** with the Network MDM instance that is already connected to Concur.

When you create the new Concur credential complete only steps 1-5 in the SAP Concur credentials topic. Do not log into the SAP Concur App Center (steps 6-14).

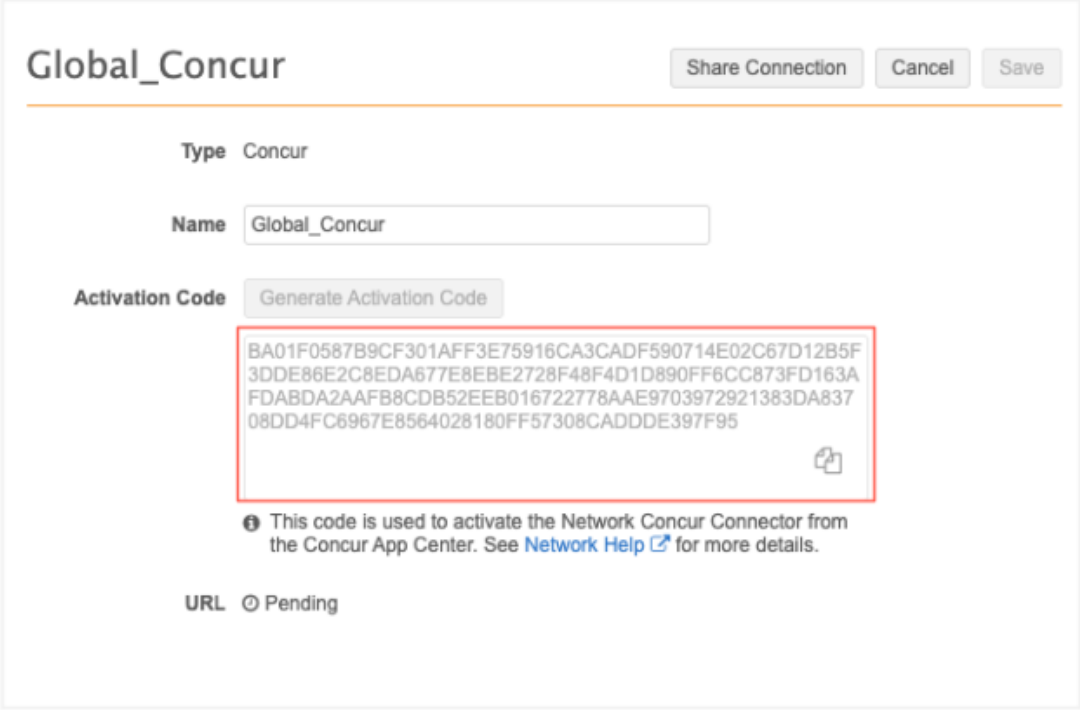
Share Concur credentials

After you establish one Concur connection, you can share the credentials to a Concur connection on another Network MDM instance.

New Concur credential

On the instance with the new Concur connection, copy the activation code.

1. In the Admin console, click **Settings > External Credentials**.
2. Open the Concur credential and copy the **Activation Code**.

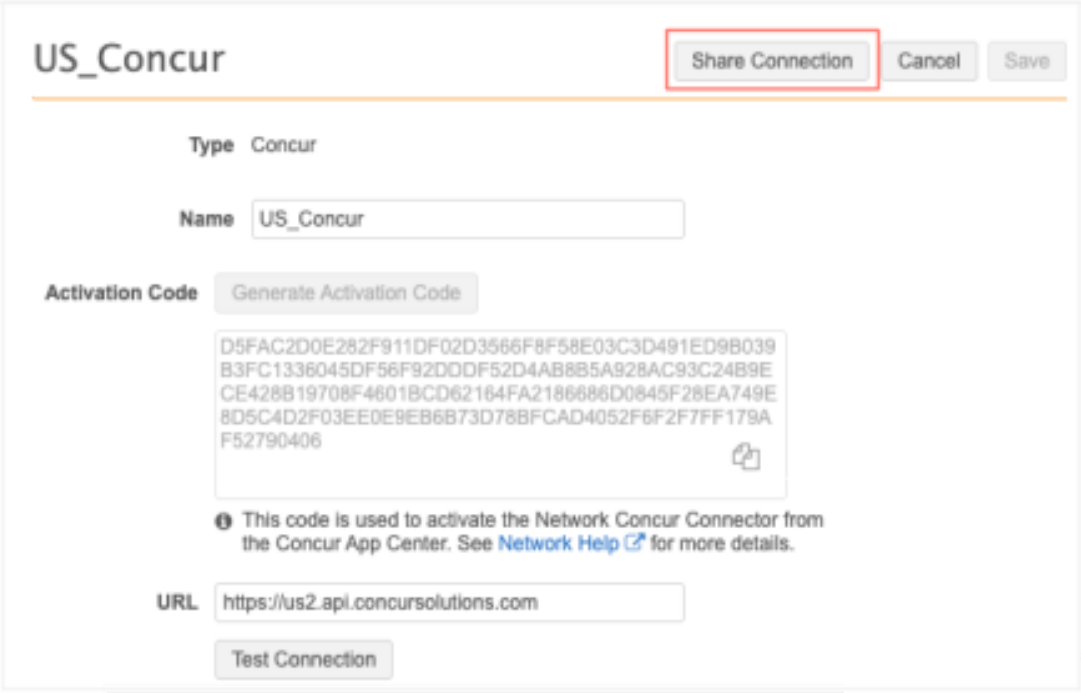


3. Provide the copied activation code to the Network MDM Admin with the existing Concur connection.

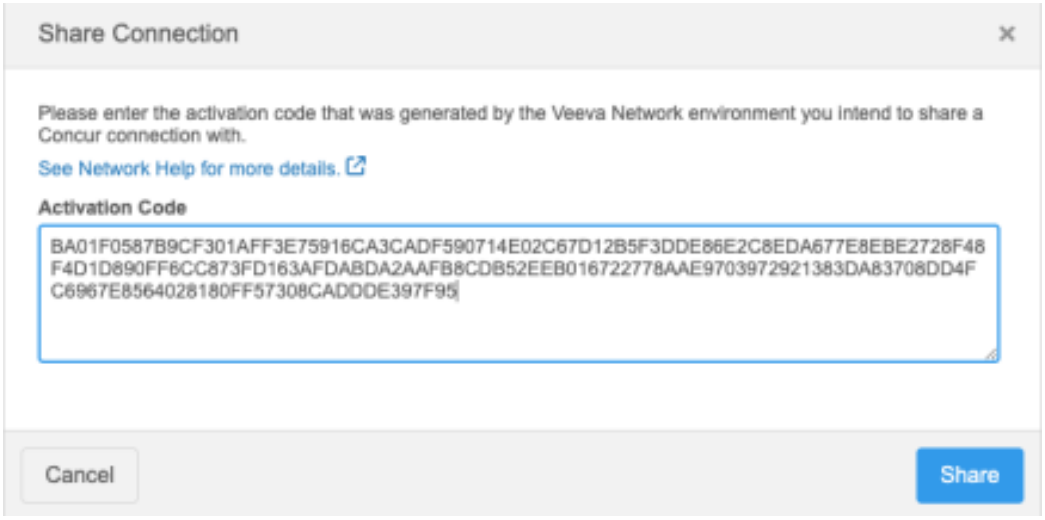
Existing Concur connection

Add the shared activation code to the Concur credential on the second instance.

1. Open the Concur credential and click **Share Connection**.



2. In the dialog, add the activation code from the Concur credential on the first Network MDM instance.



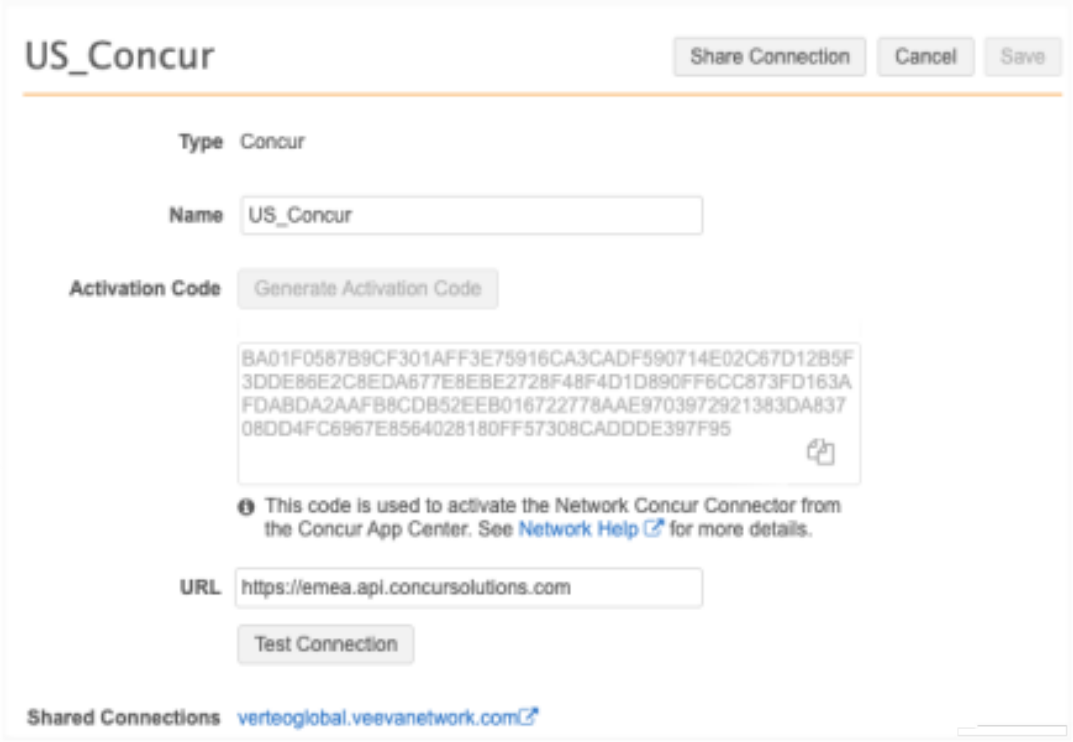
3. Click Share.

   A confirmation message displays that the connection is shared with the SAP Concur URL from the first Network MDM instance.

   The **URL** field is now populated.

4. Click **Test Connection** to ensure the connection is valid.

The Concur credential is updated on both instances. The **Shared Connection** field displays and links to the URL of each other's Network MDM instance.



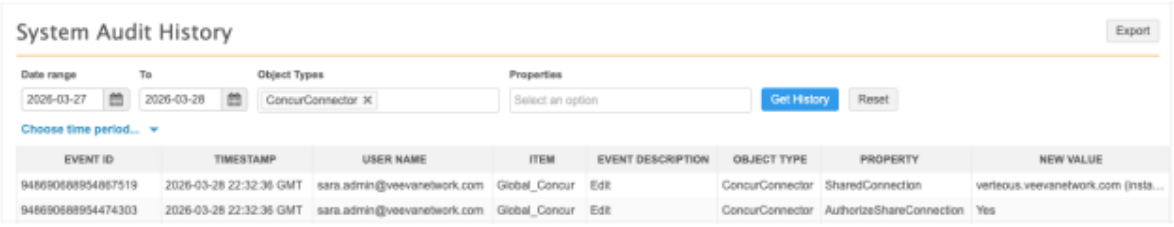
Logs

Administrators can track the sharing of Concur credentials from the System Audit Log. To quickly find the Concur events, filter the log using the **ConcurConnector** object type.

The following events are tracked for each instance.

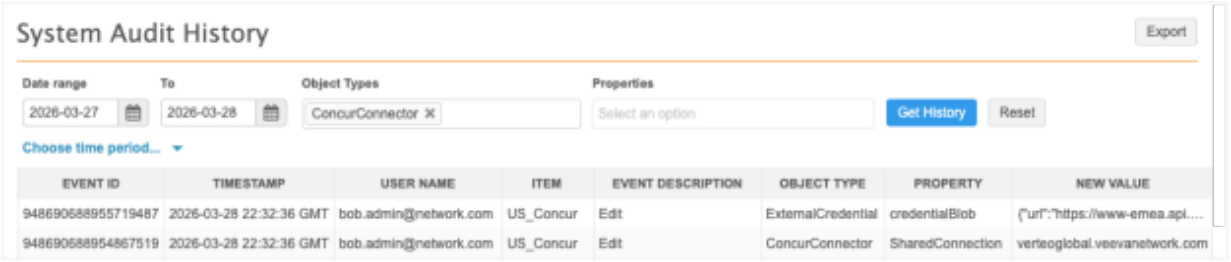
Instance that shared the credential

- Successful share connection
  - **Property**: AuthorizeShareConnection
  - **NewValue**: Yes
- Credential is updated with the shared instance
  - **Property**: SharedConnection
  - **NewValue**: <instance DNS> (<instance number>)



Instance that received the shared credential

- Credential is updated with the shared instance
  - **Property**: SharedConnection
  - **NewValue**: <instance DNS> (<instance number>)



API

Version Update

26R1

The Network MDMAPI is updated to v38.0.

The API version is updated for every major release. Any additional changes are documented in this section of the *Release Notes*.

As with all version updates, Integration Users should continue to use v37.0 until there is a change for v38.0 that they want to apply.

For more information about the API, see the *Veeva Network MDM API Reference* at http://developer.veevanetwork.com.

Updates for v38.0

26R1

The Network MDM API includes several updates for v38.0. These changes are available in v38.0 and later.

Search Change Request API

The API is updated to support IQVIA OneKey data in Network MDM.

For details, see the IQVIA OneKey topic in these *Release Notes*.

Retrieve Fields Metadata API

The following updates are made to the API for v38.0

- Tags identifying the data model schema on fields for each object can be returned.
- A new Retrieve fieldTags API returns all tags available for fields.

For details, see the Data model field tags topic in these *Release Notes*.

DATA UPDATE API

25R3.1

Use the Data Update API to perform efficient, small-batch record changes without requiring a full source subscription.

Unlike the Change Request API—which defaults all updates to the `change_request` source—you can define a specific source for each update. This ensures that changes are accurately reflected in the record's data lineage and that Network MDM's source rankings are correctly applied to the data.

API version

The Data Update API is supported for version 37.0 and later.

User access

Users can update records through the API if they have the following requirements defined on their user profile (**Users & Permissions > Users**).

User Requirement	Details
User Type	System Administrator, System and Data Admin, Integration User
User Permission	**API Access** - Set to one of the following: • Allow All Systems • Selected Systems Only
System Access	**API Access** must be granted for the system defined in the API call.

Supported updates

- **Objects** - All Network MDM objects except Custom Key.

  Multiple object types are supported for each API call.
- **Job size** - A maximum of 100 records in each API call.
- **Record status** - Valid records only.
- **Synchronous updates** - Receive immediate confirmation in the response for time-sensitive changes.

Actions not supported

- Updating custom keys.
- Creating records.

PUT data

```
PUT https://{{DNS}}//api/{{version}}/objects
```

Parameters

These parameters are required.

Parameters	Required Values	Required?
entities	**vid_key** - The ID of the record. Supported formats: • 18 digit ID or Network:Entity:<*vid__v*> • Custom key - <*source*>:<*item*>:<*key*> • Alternate Key - AlternateId:<*alternate key field*>:<*alternate key value*>	Yes
systemName	The source system for updating the records.	Yes
fields	API field names of the associated object.	Yes

Example

```
{
      "entities": [
          {
              "vid_key": "Network:Entity:932315773830225247",
            "fields": {
                    "nickname__c": "Paul"
                    }
          },
          {
              "vid_key": "VCRM-vpm.verteo:Account:0017e00001vUoGTAA0",
              "fields": {
                  "nickname__c": "Paul"
                  }
          },
          {
              "vid_key": "AlternateId:alt_id__c:ALT-152HE8V73",
              "fields": {
                   "nickname__c": "George"
                  }
          },
          {
              "vid_key": "Network:Entity:932315773830000000",
              "fields": {
                  "nickname__c": "DNE"
                  }
          }
      ],
      "systemName": "hcp_portal"
 }
```

Response

The API response returns the final attribute values for each record update. Use the response to confirm that your submitted changes were successfully applied to the record in Network MDM.

Name	Description	
job_id	The job ID.	
responseStatus	The status of the response in Network MDM. • **SUCCESS** - All records return with SUCCESS. • **PARTIAL_SUCCESS** - If at least one record returns with SUCCESS or PARTIAL_SUCCESS. • **FAILURE** - No records return with SUCCESS or WARNING.	
entities	The record information. • entityID • entityType • responseStatus	

Example response

```
{
     "responseStatus": "PARTIAL_SUCCESS",
     "jobId": 35301,
     "entities": [
         {
             "responseStatus": "SUCCESS",
             "entityId": "94161758012486614 8",
             "entityType": "HCP"
         },
         {
             "responseStatus": "FAILURE",
             "errors": [
                 {
                     "type": "INVALID_DATA",
                     "message": "No entity found with given Id
Network:Address:100"
```

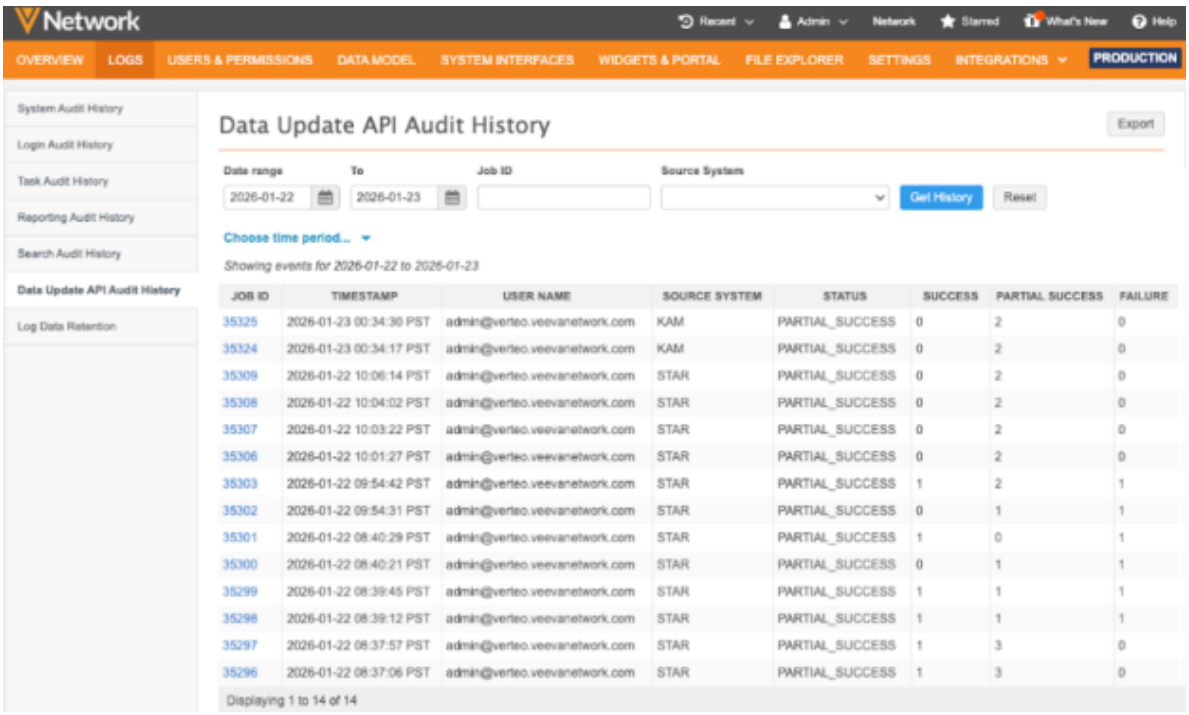
Failed updates

If a record was not updated during the API call, the response contains an error message to state the reason.

	Type	Message	Details
Error	Insufficient_Access	User does not have sufficient privileges to perform the action.	The user does not have API access to the system. To resolve the issue: In the **Additional Permissions** section on the user profile, add the system to the **API Access** permission or choose **Allow All Systems**.
Error	Invalid_Data	Multiple requests for some same entity: <*Network ID*>, Vidkey: Network:Entity:<*Network ID*>.	Duplicate records were submitted in the API call.
Warning	No_Data_Changes	No changes in values - record not updated	The record had no update applied during the API call. For example, if you submit a field value change by a system with a lower source ranking than the current field value, the change will not apply to the master record.

Logs

Network Administrators can now access a complete history of Data Update API calls directly in Network MDM. Use the **Data Update API Audit History** log to track how and when records were updated and to troubleshoot issues.



To view the log:

1. In the Admin console, click **Logs > Data Update API Audit History**.
2. Quickly find the events by filtering the table using one of the following:
    - **Date Range** - Select the range of dates.
    - **Job ID** - Type a specific ID.
    - **Source System** - Filter the table by system.
    - **Time Period** - Choose one of the predefined periods.
3. Click **Get History** to view the results.
4. (*optional*) Click **Export** to download the results as a .csv file.